

1 **Measuring Community Vulnerability to Environmental Hazards:**
2 **A Method for Combining Quantitative and Qualitative Data**

3

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5

6 **Abstract:** This article has developed and implemented a method for incorporating and
7 combining quantitative and qualitative data in measuring community vulnerability to
8 environmental hazards. To illustrate the method in practice, a case study of landslides in
9 Chittagong City Corporation (CCC), Bangladesh is used. Quantitative information from
10 household-level questionnaires is combined with qualitative maps and diagrams from
11 participatory rural appraisal (PRA) surveying. Seven different PRA tools were
12 implemented: social and resource mapping, transect mapping, vulnerability and dream
13 mapping, mobility mapping, Venn diagrams, pair-wise ranking, and strengths,
14 weaknesses, opportunities, and threats (SWOT) analysis. A convergent parallel design
15 and weighted average decision support method is applied, covering community
16 vulnerability indicators for physical, social, economic, ecological, institutional, and
17 cultural aspects. The overall vulnerability on a scale of 0-1 of Motijharna, Batali Hill, and
18 Golpahar communities in CCC is calculated respectively as 0.75, 0.68, and 0.56.

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19 **Keywords:** Bangladesh, disaster risk reduction, landslides, participatory rural appraisal,
20 vulnerability

21

22 **Introduction**

23

24 Around 1,388 disasters involving environmental hazards were reported worldwide from
25 2013-2016 and around 45% of all those disasters occurred in Asia (CRED 2017).
26 Landslides occur frequently in South Asia due to rainfall (Glade et al. 2005). From 2004-
27 2010, a total of 2,620 non-seismic and fatal landslides were recorded worldwide causing
28 at least 32,322 deaths, with the majority of human losses occurring in Asia, especially
29 along the Himalayan Arc (Petley 2012).

30

31 In Bangladesh, at least 22,500 people were reported as being killed and 130 million
32 people were reported as being affected by disasters from 1995-2014 (CRED 2017). At
33 present, Bangladesh is ranked as the world's fifth most disaster-prone country (World
34 Risk Report 2016; CRED 2017). Historically, flooding, tropical cyclones, storm surges,
35 and drought were the most common hazard recorded in Bangladesh. The recent trend of
36 unplanned urbanization in the hills (covering approximately 10% of Bangladesh's total
37 land area) and the adverse impacts of landslides on hilly communities may indicate an
38 escalation of landslide difficulties in Bangladesh, as shown by Ahmed and Dewan
39 (2017).

40

41 For example, a landslide on 30 May 1990 killed 11 people in the Chittagong Hill Districts
42 (CHD), followed by 17 fatalities on 13 August 1999, 31 fatalities on 5 May 2003, 128
43 fatalities on 11 June 2007, and 47 fatalities on 15 June 2010. More recently, on 13 June
44 2017, about 162 people died and hundreds were injured in different hills of CHD because
45 of rainfall-triggered landslides while a similar scenario emerged on 26 June 2012 when
46 90 people died and 150 were injured in Chittagong City Corporation (CCC) in
47 Bangladesh (Ahmed 2017). Rapid urbanization, extreme population pressure, improper
48 land use planning, illegal hill cutting for settlements, and indiscriminate deforestation are
49 aggravating landslides in CCC (Ahmed 2015; Ahmed and Dewan 2017).

50

51 This article aims to measure community vulnerability to environmental hazards by
52 developing and applying a novel method which considers all the various dimensions of
53 vulnerability, especially through combining quantitative and qualitative approaches. The
54 originality and major contribution of this article lies in developing, applying, and
55 critiquing this innovative method for incorporating and combining quantitative and
56 qualitative data. The proposed method reflects an approach in assessing community
57 vulnerability that overcomes limitations in previous literature. To apply, validate, and
58 critique the proposed method, landslides are taken as the environmental hazard to be
59 investigated and CCC in Bangladesh is selected as the case study area.

60

61 **Theoretical background**

62

63 In this article, “landslide” refers to a mass movement of soil (earth) down a slope.
64 Although landslides are hazards triggered by a variety of environmental phenomena
65 including rainfall and earthquakes, human activity increases the probability of landslide
66 occurrence and can trigger landslides irrespective of other environmental phenomena.
67 Vulnerability is “The characteristics and circumstances of a community that make it
68 susceptible to the damaging effects of a hazard” (UNISDR 2017, online) as well as the
69 social and political processes permitting such a situation to be created and perpetuated
70 (Hewitt 1983; Lewis 1999; Wisner et al. 2004).

71

72 Disaster risk is a combination of hazard and vulnerability, so the disaster arises from not
73 just the landslide hazard but also from the vulnerability to the hazard (O’Keefe et al.
74 1976; Hewitt 1983; Lewis 1999; Wisner et al. 2004). To reduce landslide disaster risk, a
75 complete understanding is required of the various components of vulnerability, defining
76 the primary motivation for this research. The physical, social, economic, cultural,
77 environmental, and institutional dimensions of vulnerability to landslides must be
78 considered in assessing it (Alexander 2004; Glade 2003; Glade et al. 2005).

79

80 Traditionally, research relating to disasters involving environmental hazards has focused
81 on physical aspects. Since at least the 1940s, it has been recognized that concentrating on
82 only physical components of risks and associated mitigation strategies is insufficient to
83 reduce disaster impacts (White 1942). To understand the components of a disaster, it is
84 important to study both hazards and vulnerability along with their interactions
85 (Quarantelli 1998; Alexander 2000; Lewis 1999; Wisner et al. 2004). Various

86 perspectives on vulnerability exist, such as some social scientists preferring to avoid the
87 terms “natural disaster”, “natural risk”, and even “natural hazard” while some
88 engineering and natural science perspectives relate vulnerability to the susceptibility of
89 elements at risk focusing on built structures. The latter approaches sometimes emphasize
90 technological perspectives while the former require a significant social component (e.g.,
91 cultural make-up of a society and risk perception) (Alexander 2000).

92

93 Based on social aspects of vulnerability, the pressure and release (PAR) model was
94 proposed, starting in the 1980s. The basis for the PAR model is that a disaster occurs
95 because of two elements: the progression of vulnerability and the occurrence of a hazard
96 (Wisner et al. 2004). The PAR model argues that disasters are not natural, but are rather
97 the product of social and political forces, including economics. In PAR, explicit attention
98 is given to root causes, drawing on the standard baseline that risk is the intersection of
99 hazard and vulnerability. These concepts led to quantification and indices such as the
100 Social Vulnerability Index (SoVI) from, for example, Cutter et al. (2003) while being
101 cognizant of the critiques and improvements (e.g. Beccari 2016; Holand and Lujala
102 2013). This article is based on these fundamental concepts of vulnerability and scales for
103 it.

104

105 Vulnerability scales operate at international, regional, national, local, community, and
106 individual levels. However, measuring vulnerability at a community scale is challenging
107 considering the dynamics and differences within local populations, difficulties in index
108 construction, sensitivity of quantitative features, and constraints in data collection

109 alongside datasets with varying units and types (Chakraborty et al. 2005; Tate 2012).
110 Multi-scalar, multi-dataset, and multi-method approaches are rarely enacted despite the
111 need for them in order to develop broad and deep vulnerability assessments. In the
112 absence of a universal approach for measuring or assessing community vulnerability,
113 some researchers have applied quantitative methods while others have used qualitative
114 methods (e.g. Bankoff et al. 2004; Naudé et al. 2012).

115

116 For example, at global, national, and sub-national scales, index approaches for measuring
117 vulnerability are primarily dominated by analyzing quantitative datasets (Krishnamurthy
118 et al. 2014; Gerlitz et al. 2017). Conversely, for local scale vulnerability assessment, a
119 tendency is seen to develop a community-based vulnerability index by applying a scaling
120 and weighting method, and bottom-up approaches, along with questionnaires and surveys
121 (Cutter et al. 2003; Pandey and Jha 2012; Yadav and Barve 2017). Eidsvig *et al.* (2014)
122 presented a model using an indicator-based approach to assess the relative socio-
123 economic vulnerability to landslides in Europe, ranging from local to regional scales.
124 Yoon (2012) developed an indicator aggregation method for assessing social
125 vulnerability to natural hazards considering both inductive and deductive approaches.
126 Other quantitative methods for assessing vulnerability use geographic information
127 systems (GIS) and remote sensing (RS) techniques (Ebert et al. 2009) or multi-criteria
128 analysis (Martins et al. 2012; Walker et al. 2014). For qualitative data extraction,
129 community-based participatory rural appraisal (PRA) tools (Chambers 1994) are
130 increasingly applied. Antwi et al. (2015) applied community asset mapping, focus group
131 discussions and transect walks at the community scale to assess vulnerability to flooding.

132 Thus, by analyzing a wide range of literature on vulnerability assessment, the following
133 limitations are identified:

134 ▪ Numerous disaster risk reduction (DRR) frameworks, methods, and theories are
135 available for assessing vulnerability. In many cases, proper guidelines to apply
136 those methods in solving real-world problems for directly reducing disaster risk
137 are missing.

138 ▪ Most research is based on secondary data following the inductive approach and
139 tends to be most applicable for national scale. Since it requires primary data
140 collection through field surveying and is time consuming and costly, research on
141 community vulnerability is not always completed. Data constraints at the
142 community scale are a major challenge for any context.

143 ▪ Most research is based on quantitative datasets collected from various
144 organizations. Consequently it does not necessarily represent the complete
145 scenario or community views while not fully capturing all the dimensions of
146 vulnerability at the community scale, especially when relying on only GIS, RS,
147 and modelling techniques.

148 ▪ Vulnerability assessment methods can lack sufficient data leading to the selection
149 of inappropriate indicators, whereas fieldwork and surveying activities are more
150 reliable for primary data collection and context validation.

151 Consequently, vulnerability assessment research has become enormously challenging,
152 considering the multifaceted dimensions of vulnerability, spatial strata, temporal
153 dynamics, absence of a universal definition and assessment methodology, challenges in

154 indicator selection, weighting and aggregation, constraints in incorporating local contexts
155 and cultures, and applying theory in practice.

156

157 Overall, neither quantitative data only nor qualitative data only could capture all the
158 dimensions of community vulnerability to environmental hazards. To overcome such
159 challenges, a method for combining quantitative and qualitative datasets is proposed in
160 this study. The empirical example of CCC, Bangladesh is used to test and justify this
161 method's applicability. The proposed method here is original and innovative; can
162 generate accurate, in-depth, and comparable results; covers all vulnerability dimensions;
163 is based on primary data collected from fieldwork; is valid in real-world DRR; and is
164 replicable for different local contexts. Consequently, it contributes to overcoming the
165 challenges of assessing vulnerability to environmental hazards which are mentioned
166 above. The proposed method has undertaken a standard index based method, yet the
167 integration of qualitative data is unique as it has never been attempted before in landslide
168 vulnerability assessment at a community scale.

169

170 **Methodology**

171

172 *Case study*

173

174 Chittagong City Corporation (CCC), part of the southeastern Chittagong hill districts
175 (Fig. 1a), is located in Chittagong district, Bangladesh (Fig. 1b). The Bay of Bengal is
176 located to the west and the Karnafuli River is located to the east of CCC (Fig. 1b). The

177 average annual rainfall of Chittagong is approximately 2917 mm. On average each year,
178 it rains ≥ 50 mm for 18 days and ≥ 20 mm for 41 days; and the city expects about 15 days
179 of consecutive rainfall during a monsoon (Ahmed and Dewan 2017). The population of
180 CCC increased by 152% over the past three decades (1.02 million to 2.58 million from
181 1981 to 2011) in an area of 155 km² (BBS 2014). This population increase creates
182 immense pressure on the city's urban morphology. In recent years, people have started to
183 cut into the hills to meet the growing housing demand. As a result, the urban built-up area
184 of CCC has increased four-fold over the past 25 years (1990-2015) and hill forest is
185 disappearing (Ahmed and Dewan 2017).

186

187 To begin with, the past records of landslides were analyzed in order to select the case
188 study areas or communities within CCC. After consultation with local landslide experts
189 in public organizations, academics, and professionals, the study areas were finalized.
190 Three highly landslide-affected communities locally known as Motijharna, Batali Hill,
191 and Golpahar were selected for the community vulnerability assessment carried out here.
192 These communities are relabeled as CCC_1, CCC_2, and CCC_3 respectively.

193

194 After selecting the communities, household-level questionnaires and community-based
195 PRA surveying were conducted. The research ethics committee of the authors' principal
196 institution formally reviewed and approved the surveying method and research work plan
197 (Ethics project ID number: 5373/001). In Bangladesh, necessary household-level datasets
198 are not available, so the questionnaire and PRA surveying collected household and
199 community information needed for the vulnerability assessment. A total of 248, 142, and

200 114 households in the three respective communities (CCC_1, CCC_2, and CCC_3) were
201 surveyed using a stratified random sampling method. The sampling method ensured the
202 principles of reliability, validity, and standardization (Bryman 2016).

203

204 There is no specific rule or pattern for selecting population and sample size for
205 conducting social research, either quantitative or qualitative. Sampling primarily depends
206 on the research aim, achieving theoretical saturation, available time, and surveying cost
207 (Bryman 2016). In this study, around 20-40% of households within each community were
208 covered by the questionnaires. Houses located near steeper slopes or in areas otherwise
209 vulnerable to landslides were selected based on field observations. A structured
210 questionnaire was developed, piloted, and then used for collecting household information
211 on community vulnerability to landslides covering physical, socio-economic,
212 experiential, and DRR aspects.

213

214 *Questionnaire indicator selection*

215

216 Parameters representing community vulnerability were considered for household
217 questionnaires and PRA surveying. The selection of indicators was based on achieving
218 the research aim and analyzing the past literature as cited above, followed by an iterative
219 process during the fieldwork and expert opinion surveying, using local knowledge to
220 emphasize the most important indicators. A complete justification for selecting the 28
221 indicators from the questionnaires is described in Table 1.

222

223 As one example, the average monthly income of the surveyed households was classified
224 into five groups: <5000, 5000–10000, 10001–15000, 15001–25000, and >25000 BDT
225 (BDT is the Bangladeshi Taka, with the exchange rate being approximately 78.45 BDT =
226 1 USD, i.e. American dollar, on 12 July 2016). The general assumption from the
227 literature, as cited above and according to local views, is that a household with less
228 monthly income is economically more vulnerable to landslides. As well, marginalized
229 people around CCC are often forced to live in hazard-prone locations, such as on slopes,
230 where accommodation is cheaper (BUET-JIDPUS 2015). It means a household earning
231 5,000 BDT is more vulnerable to landslides than a household earning 20,000 BDT. As a
232 result, the indicator ‘Monthly income < 10,000 BDT’ is selected. A higher vulnerability
233 score is assigned for a household earning 5,000 BDT and a lower score is assigned for a
234 household earning 10,000 BDT. The scores were later scaled to 0–1 to avoid negative
235 values. In this way, the indicators that solely contribute to increasing landslide
236 vulnerability (positive aspects) at a community scale were chosen for this research,
237 thereby helping to minimize the uncertainties associated with index-based vulnerability
238 assessment approaches.

239

240 *PRA methods and indicators*

241

242 Seven different PRA tools were implemented to cover a wide range of data sources while
243 minimizing overlap: social and resource mapping, transect mapping, vulnerability and
244 dream mapping, mobility mapping, Venn diagram, pair-wise ranking, and strengths,
245 weaknesses, opportunities, and threats (SWOT) analysis. These PRA tools collect

246 specific and qualitative information that a quantitative questionnaire could not collect.
247 The PRA surveying was conducted after questionnaires and people interested in further
248 discussions about landslides were invited to focus groups. The participants were local
249 adults (men and women) and the discussions took place in a suitable place in each
250 community, such as near a market place or in open public space, from July–September
251 2014.

252

253 These PRA techniques are important for collecting qualitative data for assessing
254 community vulnerability (Chambers 1994; Kumar 2002; Antwi et al. 2015). Social and
255 resource maps are used to depict the nature of housing, social infrastructure, and natural
256 resources. Vulnerability maps depict the location of landslide vulnerable areas. Dream
257 maps are about the future, depicting people’s aspirations for landslide DRR. Transect
258 mapping provides a cross-sectional representation of resources (Kumar 2002). Venn
259 diagrams analyze the various institutions and individuals, and their influence and
260 interaction on the local people. Mobility maps are used to understand the movement
261 patterns of local people (i.e. frequency of visits, distances, modes of transport,
262 preferences, and accessibility). Pair-wise ranking identifies the problems within each
263 community relative to each other (Kumar 2002). SWOT analyses help in understanding
264 the various components of hazards, vulnerabilities, and DRR that can impact a
265 community. The justification for selecting the seven PRA tools is further described in
266 Table 2, from which additionally, 19 indicators were generated (Table S1).

267

268 Indicators related to physical components of vulnerability such as density of houses,
269 number of community services, existing road networks, and level of various activities
270 within the community have been measured from the social and resource maps. For
271 instance, Motijharna (Fig. S1a) has more road networks, community facilities, and
272 households on or near dangerous slopes than Golpahar (Fig. S1b). Moreover, areas
273 vulnerable to landslides, risk perception, and landslide disaster preparedness within
274 communities are evaluated using the vulnerability and dream maps (Fig. S2 and Fig. S3).
275 Findings suggest that Motijharna community (Fig. S2a) is physically more vulnerable
276 than Golpahar (Fig. S2b), because a higher score occurs for Motijharna community for
277 the indicator ‘areas vulnerable to landslide hazards’. In Motijharna, for dream mapping,
278 people suggested installing more water points, building a retention wall by the side of the
279 hills, constructing the houses in an orderly manner, and restricting the development of
280 houses on the slopes and down the hills (Fig. S3a). Considering the soil quality and
281 geomorphological aspects, it might be difficult to construct a retaining wall in Motijharna
282 (BUET-JIDPUS 2015). It can even trigger landslides during the monsoon by causing
283 structural failure. In contrast, in Golpahar, the people are simply focusing on planned
284 households in safer locations (Fig. S3b). Consequently, Golpahar’s risk perception is
285 higher and they receive lower score values (a lower indicator score value means that
286 vulnerability is lower) for this indicator extracted from dream maps. The justification for
287 selecting and scoring other PRA indicators are described in the Supplemental Material.

288

289 *Vulnerability index calculation*

290

291 A convergent parallel design was chosen to address the shortcomings in existing
292 literature, as discussed above. This particular design simultaneously collects the
293 quantitative and qualitative data and gives equal priority and weighting to the datasets
294 while capitalizing on the strengths of each, so that the resulting analysis is compared or
295 merged to form an integrated whole (Bryman 2016). This study combines the qualitative
296 data from the PRA survey and the quantitative data from the household questionnaires—
297 and hence is mixed methods research for measuring vulnerability at community scale.

298

299 A weight-based method ranks the relative vulnerability of each indicator using a scale to
300 permit comparison. Here, the scale is chosen as 0–1, where 0 corresponds to the lowest
301 vulnerability and 1 to the highest vulnerability. Three methods are typically used to
302 assign weights to indicators: (1) equal weight, (2) expert opinion, and (3) statistical
303 approaches such as principal component analysis or analytic hierarchy process (Tate
304 2012). Applying equal weighting is entirely arbitrary, with little justification or
305 understanding of the relationship between indicators and the local context. It is also
306 inaccurate because indicators do not equally affect vulnerability. Statistical approaches
307 are mostly suitable for inductive research. As this research is based on primary data
308 collection through fieldwork, expert judgment is used with the help of community people
309 through focus group discussions to assign a weight (1–3) for each indicator.

310

311 For quantifying each indicator score for the household-level questionnaire, the relevant
312 categorical variables/indicator values were displayed as percentages of average. As the
313 units of the indicators are different, those values were normalized using the scale 0–1. As

314 an example, the average monthly house rent paid by each household (categorized into
315 four groups) in the respective communities is shown in Table 3. The percentage values
316 were converted to scale values. Based on the community feedback and field experiences,
317 households paying monthly rent of more than BDT 2000 are taken to be (economically)
318 vulnerable to landslides. After combining the two categories of 2001-3000 and 3001 -
319 <10000 BDT per month, this particular indicator (monthly house rent > 2000 BDT) score
320 is calculated to be 0.7, 0.3, and 0.1 for CCC_1, CCC_2, and CCC_3 respectively (Table
321 3). Each indicator was weighted (from 1–3) by the community people which was
322 obtained through focus group discussions (Table 4).

323

324 The PRA tables, maps, and diagrams were analyzed for identifying the most suitable
325 qualitative indicators. The method for merging the quantitative and qualitative datasets,
326 and calculating the overall vulnerability index, is as follows:

327 (a) For the household-level questionnaires, the indicator score is calculated straight
328 from the SPSS database with the indicators (i.e. the average percentage value).
329 The percentage value is scaled to 0–1 (where 0 corresponds to the lowest
330 vulnerability and 1 to the highest vulnerability).

331 (b) For community-based PRA surveying, the indicators are scored by the
332 researchers from 0–1 based on comparing the PRA maps and diagrams produced
333 with the help of community people during focus group discussions.

334 (c) As the degree of influence of the selected indicators is not equal, each indicator is
335 individually weighted from 1 (less important) to 3 (more important) by the
336 researchers with the help of community people during focus group discussions.

- 337 (d) The score of each indicator is then multiplied by its corresponding weight and is
 338 summed up (i.e. additive aggregation) to develop a composite vulnerability index
 339 using Equation 1.
- 340 (e) The final vulnerability index is calculated by dividing the composite vulnerability
 341 index by total indicator weights (i.e. arithmetic mean).
- 342 (f) The vulnerability index is separately calculated for the questionnaires, the PRA
 343 survey, and for a combination of both by weighting each equally.
- 344 (g) The overall vulnerability index is classified into three groups using an equal
 345 interval scale: 0–0.33 = low vulnerability; 0.34–0.66 = medium vulnerability; and
 346 0.67–1.0 = high vulnerability. This kind of measurement scale helps to interpret
 347 the results (Vincent 2007; Tate 2012; Eidsvig et al. 2014) and compare the state
 348 of community vulnerability to environmental hazards.

349

350
$$VI = \frac{(W_1 \times S_1) + (W_2 \times S_2) + (W_3 \times S_3) + \dots + (W_n \times S_n)}{W_1 + W_2 + W_3 + \dots + W_n} \dots \dots \dots \text{(Equation 1)}$$

351

352 Where, VI = respective vulnerability index, W = indicator weight, S = indicator score,
 353 and n = total number of indicators.

354

355 **Results and discussion**

356

357 *Vulnerability assessment from the household questionnaires*

358

359 The indicator descriptions, indicator scores, and indicator weights from the
360 questionnaires are shown in Table 4. The indicator scores (quantitative data) represent the
361 percentage of households that are vulnerable in each community. For example,
362 households with less literate people and unemployed members are more vulnerable to
363 landslides, because mostly they stay at home and are less aware of landslide risks and
364 DRR (Krüger et al. 2015). Table 4 displays a total of 28 indicators, a few of which are
365 explained here to illustrate. For instance, the indicator score for ‘household not owned by
366 the respondent’ was calculated as 0.7, 0.8, and 0.6 for CCC_1, CCC_2, and CCC_3
367 respectively (Table 4). Consequently, in CCC_2, most respondents (about 80%) rent a
368 house, contributing to their vulnerability to landslides. As another example, the indicator
369 score for ‘non-accessibility to micro-credit’ was found to be 0.7, 0.9, and 0.6,
370 respectively for CCC_1, CCC_2, and CCC_3 (Table 4). Accessibility to micro-credit is a
371 sign of economic wellbeing in CCC. It can be stated that CCC_3 (Golpahar) has the
372 highest percentage (approximately 40%) of micro-credit accessibility, leading the
373 Golpahar community to be economically least vulnerable to landslides in comparison to
374 the other two communities based on this indicator.

375

376 *Vulnerability assessment from PRA surveying*

377

378 Initial, draft PRA maps were drawn in consultation with each community’s people on A1
379 size papers during fieldwork followed by the final drafts after triangulating the
380 information generated and checking back with the people. The final maps were colored

381 and digitally reproduced by this paper's first author for better visualization. Selected PRA
382 maps, diagrams, tables, and descriptions are provided in the Supplemental Material.

383

384 *Calculating PRA scores and weights*

385

386 Nineteen indicators representing community scale landslide vulnerability have been
387 selected from the PRA tables, maps and diagrams. The researchers assign the indicator
388 scores after analyzing the tables, maps, and diagrams (Table 5). For example, a lower
389 vulnerability score is assigned for a community with better risk perception. From the
390 vulnerability and dream maps (Fig. S2 and Fig. S3), risk perception in Golpahar appears
391 to be better than Motijharna. Hence, for the 'lack of risk perception' indicator, a
392 relatively lower score (i.e. 0.5) is assigned to Golpahar and a higher score to Motijharna
393 (i.e. 0.9) (Table 5). As with Table 4, the community people through focus group
394 discussions developed the weightings in Table 5 subjectively where the first author acted
395 as a facilitator.

396

397 *Vulnerability index and sensitivity analysis*

398

399 After selecting indicators, calculating scores, and assigning weights, associated
400 composite vulnerability indices were divided by total weights to obtain the final
401 vulnerability index values (Table 6). The household questionnaires led to a vulnerability
402 index on a scale of 0–1 of Motijharna (CCC_1) as 0.66, Batali Hill (CCC_2) as 0.65, and
403 Golpahar (CCC_3) as 0.57. Batali Hill (CCC_2) is found to be the most vulnerable

404 community (0.65) based on household-level questionnaires and Motijharna (CCC_1) is
405 found to be the most vulnerable (0.86) as per the results obtained from the community-
406 based PRA surveying (standard scenario in Table 6). Providing equal weighting for each
407 method, the overall vulnerability indices (on a 0–1 scale) of CCC_1, CCC_2, and CCC_3
408 are calculated as 0.75, 0.68, and 0.56, respectively. Overall, Motijharna (CCC_1) can be
409 considered to be the most vulnerable community to landslides in CCC. Based on the
410 equal interval vulnerability scaling, Motijharna (CCC_1) and Batali Hill (CCC_2)
411 communities are categorized as ‘high vulnerability’ and Golpahar (CCC_3) is categorized
412 as ‘medium vulnerability’ to landslides in CCC (Table 6).

413

414 The process of constructing a vulnerability index follows several stages: conceptual
415 framework and research design, delineation of social scale and boundary, indicator
416 selection, analyzing measurement errors, transformation and normalization, data
417 reduction and factor retention, weighting, and aggregation (Tate 2012). Given the number
418 of factors used to calculate the index, a divergence in the value of the overall index
419 amongst communities does indicate a consistent pattern of higher landslide vulnerability
420 in some communities than others. Further work includes conducting a sensitivity
421 analysis, toggling the number of indicators or respective assigned weightings, modifying
422 the vulnerability scale range, and exploring error bars for the data. This way, different
423 scenarios could be examined to determine the impact on the final vulnerability index
424 value, such as (i) if a weighting factor changes, (ii) if the number of indicators vary, (iii)
425 if one of the collected variables had a systematic error, or (iv) if an assumption about
426 thresholds in the questionnaire, such as for income, needs to be revisited.

427

428 To address these uncertainties, to justify the robustness of this proposed method, and to
429 verify that ostensibly small differences in the index value do actually represent real
430 differences in vulnerability, a sensitivity analysis with four different scenarios was
431 conducted (Table 6): (a) considering equal weighting for all the indicators; (b) ignoring
432 the PRA transect, vulnerability, and dream maps; (c) randomly ignoring half of the
433 questionnaire indicators; and (d) randomly ignoring half of the questionnaire and PRA
434 indicators.

435

436 In all cases, the results show changes in the overall vulnerability index calculations but
437 not in the rankings and with only limited deviation from each of the standard scenario
438 calculations (Table 6). As such, the method itself has been shown not to influence
439 extensively the overall results. The overall vulnerability indices can only be influenced if
440 the indicator scores are changed; that is, only if conditions in the community are
441 different. However, the significance or priority ranking of an indicator changes by varying
442 the indicator weights. For example, in the standard scenario case, the top two indicators
443 responsible for increasing community vulnerability were identified as ‘Illiterate and less
444 educated population’ and ‘People travel to attractions on foot’; conversely, ‘Availability
445 of sanitation facilities’ and ‘No training on landslide DRR’ were the top two indicators
446 for the equal weight scenario (Table 7). It illustrates that the indicator scores can have
447 significant impact on the overall vulnerability index, whereas the indicator weights can
448 alter the priority ranking (in terms of more vulnerable or less vulnerable) of an indicator.
449 The proposed method could be useful to identify a matrix of significant indicators that

450 can be beneficial for the community people and stakeholders in setting priorities for
451 action.

452

453 **Critical reflections and future research**

454

455 There is no well-accepted technique for selecting the sample size for household-level
456 questionnaires to conduct research on measuring community vulnerability (Bankoff et al.
457 2004; Tate 2012; Bryman 2016) although a desirable level of statistical significance often
458 suggests a minimal sample size (Shah et al. 2013). During the fieldwork here, it was not
459 possible to enter some places due to community protests and some people tried to hide
460 the truth while answering the questions, as they feared eviction. Positionality, reflexivity,
461 and power relations during fieldwork can play roles while conducting participatory
462 research (Cooke and Kothari 2001; Mercer et al. 2008).

463

464 Other components such as culture, differing cultures, indigenous knowledge, ecological
465 degradation, political willingness, coping capacity, administrative intervention or lack
466 thereof, governance, and other hazards and hazard drivers (including earthquakes and
467 climate variability) need more scrutiny and careful observation. Additionally,
468 vulnerability scenarios can differ for each context, culture, environment, and timeframe,
469 with monitoring changes of community vulnerability over time usually not conducted due
470 to funding and project limitations (Lindell and Prater 2003). Longitudinal studies,
471 including revisiting the communities studied here, should be explored for future research.

472

473 Another issue is minimizing the uncertainties while scoring and weighting the indicators
474 for both the quantitative questionnaire and the qualitative PRA surveying. For instance,
475 uncertainties associated with interpreting the indicators (e.g. what is the exact hill slope,
476 what is risk perception, and what is the drainage facility) emerge frequently. Mixed
477 methods and cross-checking approaches, as used here, assist in overcoming implications
478 of and sensitivities of the results from the uncertainties, as demonstrated by the sensitivity
479 analyses. Nonetheless, it is always accepted that the numbers have elements of
480 subjectivity and contextuality.

481

482 Future research, especially towards seeking improved accuracy and precision in the
483 results, would involve incorporating more indigenous knowledge and cultural perceptions
484 while validating the results through further community and key informant workshops.
485 External influences should also be examined and included more, namely geopolitics,
486 global climate change, migration in and out, and governance at all scales.

487

488 **Conclusion**

489

490 Disasters are not caused by environmental hazards, but by vulnerability emerging from
491 social, economic, and political forces (O’Keefe et al. 1976; Hewitt 1983; Lewis 1999;
492 Wisner et al. 2004). Vulnerability assessment to environmental hazards is a complex task
493 considering its multidimensional aspects, contextual features, and local characteristics
494 (Lindell and Prater 2003; Wisner et al. 2004). The purpose of this article is to develop
495 and implement a method for combining quantitative and qualitative data in measuring

496 community vulnerability to environmental hazards. The significance of this proposed
497 method, which can be replicated in other DRR contexts, rests on integrating qualitative
498 and quantitative aspects of community vulnerability that have been developed, applied,
499 and critiqued empirically in a unique case study. To achieve this goal, quantitative
500 information from household questionnaires is collected and qualitative maps and
501 diagrams from PRA surveying are produced. A weight-based vulnerability index model is
502 then applied, providing an original and innovative method for using both quantitative and
503 qualitative data. The vulnerability index calculation is applied in three landslide case
504 study areas or communities in Chittagong City Corporation (CCC), Bangladesh. The
505 overall vulnerability indices of Motijharna (CCC_1), Batali Hill (CCC_2), and Golpahar
506 (CCC_3) communities are 0.75, 0.68, and 0.56 respectively (on a 0–1 scale).

507

508 The proposed method follows an index-based approach that is highly dependent on key
509 informant and community judgment for analyzing the local context for indicator
510 selection, for assigning indicator scores for qualitative data, for formulating indicator
511 weights, and for defining the range of vulnerability scales. The dependence on such
512 judgment is a main limitation of this method because it has the potential to modify the
513 overall index results and to alter the order and weighting of indicators. To overcome such
514 limitations and to improve replicability, the results should be validated through regular
515 community-based forensic workshops where the local people and stakeholders actively
516 participate to evaluate, justify, critique, and update the selection of indicators and their
517 scores and weights—which could also help to reflect any changes as communities
518 develop.

519

520 This research integrates qualitative PRA tools with quantitative data, thereby contributing
521 to advancing DRR research, policy, and practice through better understanding and
522 addressing vulnerability to environmental hazards at community scale.

523

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525

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534

535 **Supplemental material**

536

537 Figs. S1–S6, Tables S1-S5, and accompanying text are available online in the ASCE
538 Library (ascelibrary.org).

539

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661

Table 1. Justification for selecting the indicators from questionnaires.

Indicator Description	Justification
Settlements started after year 1990.	Newer settlements are located near more dangerous slopes.
Housing type has manufactured materials.	Houses with manufactured materials (fully or semi-built) are generally made of concrete, brick, and cement, along with corrugated iron sheets. These houses are not suitable for construction on the hill-slopes because of sandy soil quality. These houses are highly vulnerable to landslides.
Do not consider landslides as a problem.	Most of the houses surveyed were found located on or near dangerous slopes or foothill, but the locals denied this situation because they were afraid of being evicted.
Observe landslides in each year.	Moreover, landslide hazards are common every year during the monsoon.
Settled for employment opportunities.	The selected communities are located near the city center (Chittagong is the second largest city and biggest port city in Bangladesh). Marginalized and economically vulnerable people from different parts of Bangladesh and other parts of Chittagong are rushing towards CCC in search of jobs. To meet the growing demand, a group of powerful and locally influential people is accommodating them in informal settlements in the vulnerable hills.
Household not owned by the respondent, and built by the landlords.	
Using the house for residential purpose only.	
Availability of water and electricity supply.	Utility services are being provided illegally in the urbanized hill communities. These are informal settlements and are not permitted in the hills as per the detailed area plan for Chittagong Metropolitan Area. By providing utility facilities in vulnerable locations, more people are attracted to come and reside in the vulnerable hills.
Adequate drainage and sanitation facility.	
Availability of gas supply for household use.	
Less literate population.	Those who are less literate and less educated are mostly unemployed, and are assumed to have less opportunity for dealing with landslide emergencies and possible disasters.
People without higher education.	
Monthly income < 10,000 BDT.	Households with less monthly income, with no access to micro-credit, and spending more on house rent are more vulnerable to landslides. These household members struggle to fulfill their basic needs and mostly have no places to go for a standard living. They come to cities to improve their lives, but they are forced to live in squatter or informal settlements. Sometimes they risk their lives while living on the steep hill-slopes.
Need to pay a monthly house rent and the rent is > 2,000 BDT.	
Non-accessibility to micro-credit.	
Face problems after eviction.	
Distance to workplace, marketplace and educational facilities is ≤ 0.5 km	The existence of community facilities and workplaces near to a hill community can attract working class population to reside in the hills. It works as a city pull factor and promotes urbanization in the hills. Thus or this

Working class population (18–60 years)	kind of external attraction force could make the hills vulnerable to landslides.
No precautions undertaken after getting early warnings.	The household members who do not relocate even after receiving warnings and during heavy rainfall are vulnerable to landslides. Culturally, some people do not want to leave their houses and belongings during emergencies (e.g. fear of theft, of insecurity in the temporary shelters, or of being evicted).
Do not relocate during the monsoon.	
No training on landslide DRR.	
Without emergency contact numbers.	Most households do not retain emergency contact numbers and many are not aware of the landslide prone areas that can pose serious threats to lives and property. These households lack training and awareness on landslide disaster risk reduction in CCC.
No knowledge on landslide prone areas.	

Table 2. Justification for PRA tool selection.

PRA tool	Data obtained	Justification: Relationship with vulnerability assessment
Social and resource map	Living patterns and social/critical infrastructure such as roads, drainage, schools, markets, shops, water points, and playgrounds. Natural resources such as land, hills, water, and forests.	This tool depicts the overall (physical) exposure at community level. The higher the exposure, the more likely the communities are to experience landslide hazards.
Transect map	The topography of the hills, hill forest, housing density, building heights and location of the houses on steep slopes.	This PRA is tool is useful for analyzing the topographic aspects of the hills and their relationship with exiting buildings in the community.
Vulnerability and dream maps	Location of houses, community facilities, and critical infrastructure in areas prone to landslides. The future of the community in terms of, and opportunities for, planning.	The maps identify the areas and infrastructure vulnerable to landslides and other hazards as well as people's hopes and aspirations in terms of building a community and developing livelihoods.
Mobility map	Where people travel, the purposes of the travel; the frequency of visits, the distances travelled, the modes of transport, and accessibility. Peoples' preferences for and perceptions of movement patterns and modes.	The maps highlight reasons why people might move to hill communities and how they access services and infrastructure assessment, thereby indicating how vulnerability to landslides can be created.
Venn diagram	Level of dependency on various institutions or influential individuals, power structures and relations, decision-making process within the power map, different levels of interaction, and the perceived importance of all these parties.	Power plays a major role in creating and perpetuating vulnerability to environmental hazards. As well, influential institutions and individuals, along with interactions with the local people, can make communities attractive, therefore drawing people in and increasing vulnerability to landslides.
Pair-wise ranking	Various problems are identified and ranked	This tool identifies how local people view various problems in their

	according to the local people's perceptions.	community, indicating actual and perceived vulnerabilities.
SWOT analysis	Local perceptions of strengths, weaknesses, opportunities, and threats regarding internal and external factors/forces influencing local vulnerability to landslides.	<p>This tool is useful for scrutinizing:</p> <ul style="list-style-type: none">– Capacities to withstand landslides,– Pull factors to the communities, such as job opportunities or increased accessibility to urban facilities and infrastructure.– Reasons why people might not move out.– Perceived areas for improvement dealing with vulnerability to landslides.

Table 3. Scaling of an indicator (average monthly house rent) from the questionnaire.
(Shown to two significant figures.)

House Rent (BDT)	CCC 1	CCC 2	CCC 3	CCC 1	CCC 2	CCC 3
	Percentage (%)			Scaling (0–1)		
< 1000	4.5	15	33	0.0	0.1	0.3
1000 – 2000	26	59	55	0.3	0.6	0.6
2001 – 3000	38	20	8.2	0.4	0.2	0.1
3001 – <10000	32	6.1	4.0	0.3	0.1	0.0
Total	100	100	100			

Source: Field survey, July-September 2014.

Table 4. Indicator weights and scores based on household questionnaires.

Vulnerability Dimension(s)	Indicator (Percentage of Households)	Indicator Weight	Indicator Score		
			CCC_1	CCC_2	CCC_3
Physical and ecological	Settlement started after year 1990	3	0.5	0.6	0.5
Economic	Settled for employment opportunity	1	0.3	0.4	0.5
Economic and social	Household not owned by the respondent	1	0.7	0.8	0.6
Economic and institutional	House built by the landlords	1	0.6	0.7	0.4
Physical and cultural	Manufactured building materials	3	0.6	0.5	0.3
Social and cultural	Using the house for residential purpose	1	0.9	0.9	1.0
Physical and social	Distance to workplace <= 0.5 km	2	0.6	0.5	0.5
Physical and social	Distance to educational facilities <= 0.5 km	1	0.8	0.7	0.7
Physical and social	Distance to marketplace <= 0.5 km	1	0.7	0.7	0.3
Physical, ecological, and institutional	Adequate drainage facility	1	0.5	0.4	0.3
Physical, ecological, and institutional	Availability of water supply	2	0.9	0.9	0.8
Physical, ecological, and institutional	Sufficient electricity supply	2	1.0	1.0	0.9
Physical, ecological, and institutional	Availability of sanitation facilities	1	1.0	1.0	1.0
Physical, ecological, and institutional	Availability of gas facilities	1	0.5	0.3	0.2
Social	Working class population (18-60 years)	3	0.6	0.7	0.7
Social and economic	Illiterate and less educated population	3	0.9	0.9	0.7
Economic	Monthly income < 10,000 BDT	3	0.5	0.5	0.4
Economic	Need to pay a monthly house rent	1	0.6	0.7	0.4
Economic and institutional	Monthly house rent > 2,000 BDT	2	0.7	0.3	0.1
Economic and	Non-accessibility to	1	0.7	0.9	0.6

institutional	micro-credit				
Economic and institutional	Will face problems after eviction	2	0.5	0.5	0.5
Cultural	Do not consider landslides as a problem	2	0.5	0.4	0.2
Social, cultural and institutional	No knowledge on landslide prone areas	1	0.6	0.6	0.3
Ecological	Observe landslides in each year	3	0.4	0.6	0.7
Cultural and social	Do not relocate during monsoon	1	0.8	0.9	1.0
Institutional	No training on landslide DRR	1	1.0	1.0	1.0
Cultural and social	Do nothing after getting early warnings	3	0.7	0.7	0.8
Cultural and institutional	Without emergency contact number	1	0.8	0.9	0.8

Table 5. Indicator scores and weights from PRA surveying.

PRA Tool	Vulnerability Dimension(s)	Indicator Description	Indicator Weight	Indicator Score		
				CCC 1	CCC 2	CCC 3
Social and Resource Mapping	Physical and cultural	Density of houses in the community	1	0.9	0.7	0.5
	Physical and institutional	Number of services within the community	2	0.9	0.6	0.3
	Physical and institutional	Extent of road network	3	0.9	0.7	0.4
	Physical and ecological	Level of activities within the community	1	1.0	0.7	0.4
Transect Walk Map	Physical and ecological	Location of houses by steep slopes	3	0.9	0.6	0.4
	Physical	Curvature of existing hills	1	0.6	0.7	0.8
	Cultural	Housing pattern/ building height	2	0.8	0.7	0.6
Venn Diagram	Institutional and social	Number of influential institutions	1	0.8	0.9	0.6
	Physical	Proximity to institutions	3	0.7	0.7	0.5
	Institutional	Overall level of influence	1	0.9	0.8	0.6
	Institutional and cultural	Overall level of interaction	1	0.9	0.7	0.5
Mobility Mapping	Physical and economic	Number of institutions travelled daily	3	0.8	0.7	0.7
	Economic and physical	People travel to attractions on foot	3	0.9	0.7	0.7
Vulnerability and Dream Mapping	Physical and ecological	Areas vulnerable to landslides	3	0.9	0.7	0.6
	Cultural and institutional	Lack of risk perception	1	0.9	0.7	0.5
	Institutional	Lack of landslide preparedness	1	0.9	0.8	0.5
Pairwise Ranking and SWOT	Social and economic	Intensity of socio-economic problems	1	0.9	0.8	0.6
	Physical and institutional	Intensity of landslide related problems	2	1.0	0.8	0.6
	Institutional and economic	Lack of capacities to withstand landslides	1	0.9	0.8	0.6

Table 6. Vulnerability indices of different communities considering various scenarios for a sensitivity analysis. (Shown to two significant figures).

Scenario for Sensitivity Analysis	Vulnerability Index	Motijharna (CCC_1)	Batali Hill (CCC_2)	Golpahar (CCC_3)
Standard Scenario (Proposed Method)	Questionnaires	0.66	0.65	0.57
	PRA survey	0.86	0.71	0.54
	Overall	0.75	0.68	0.56
Equal Weight for the Indicators	Questionnaires	0.68	0.67	0.58
	PRA survey	0.87	0.73	0.55
	Overall	0.76	0.69	0.57
Ignoring Transect, Vulnerability and Dream Maps	Questionnaires	0.66	0.65	0.57
	PRA survey	0.87	0.72	0.54
	Overall	0.73	0.68	0.56
Ignoring Half of the Questionnaire Indicators	Questionnaires	0.69	0.66	0.56
	PRA survey	0.86	0.71	0.54
	Overall	0.80	0.69	0.55
Ignoring Half of the Questionnaire and PRA Indicators	Questionnaires	0.69	0.66	0.56
	PRA survey	0.85	0.71	0.53
	Overall	0.77	0.68	0.55

* 0.00–0.33 = low vulnerability, 0.34–0.66 = medium vulnerability, and 0.67–1.0 = high vulnerability.

Table 7. List of top priority indicators in different indicator weight scenarios.

	Standard Weight Scenario	Equal Weight Scenario
Top Ranked Indicators	Illiterate and less educated population	Availability of sanitation facilities
	People travel to attractions on foot	No training on landslide DRR
	No precautions undertaken after getting landside early warnings	Sufficient electricity supply
	Number of institutions travelled daily	Using the house for residential purpose
	Areas vulnerable to landslides	Do not relocate during monsoon

Fig. 1. (a) Location of Chittagong hill districts in Bangladesh and **(b)** Location of Chittagong City Corporation.

89°30'0"E

92°15'0"E

(a)

Coordinate System: Transverse Mercator
 Projection: Transverse Mercator
 Datum: Everest 1830
 False Easting: 500,000.0000
 False Northing: -2,000,000.0000
 Central Meridian: 90.0000
 Scale Factor: 0.9996
 Latitude Of Origin: 0.0000
 Units: Meter

India

India

India

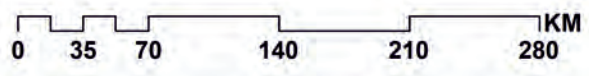
India

Bay of Bengal

Myanmar

CHD Boundary

Bangladesh Boundary



Date: 16/06/2017

89°30'0"E

92°15'0"E

91°47'30"E

91°53'0"E

(b)

Coordinate System: WGS 1984 UTM Zone 46N
 Projection: Transverse Mercator
 Datum: WGS 1984
 false easting: 500,000.0000
 false northing: 0.0000
 central meridian: 93.0000
 scale factor: 0.9996
 latitude of origin: 0.00
 Units: Meter



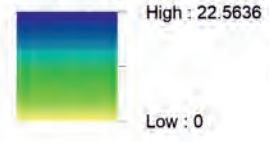
Golpahar

Karnafuli River

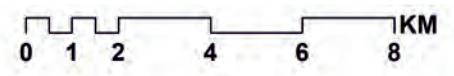
Motijharna and Batali Hill

CCC Boundary

Slope (°)



Bay of Bengal



Author: Bayes Ahmed

Date: 16/06/2017

91°47'30"E

91°53'0"E

24°45'0"N

24°45'0"N

22°22'30"N

22°30'0"N

22°30'0"N

22°22'30"N

20°15'0"N

22°15'0"N

22°15'0"N

Supplemental Material

For “Measuring Community Vulnerability to Environmental Hazards: A Method for Combining Quantitative and Qualitative Data” by Bayes Ahmed and Ilan Kelman.

Table S1. Justification for selecting the indicators from PRA surveying.

Indicator	Justification [PRA tools used]
Household density.	A community with higher density of houses or infrastructure and other community facilities are highly vulnerable to landslides. [Social and resource map]
Intensity of services and activities.	The higher concentration of commercial and other activities within a community can make it susceptible to landslides. Various activities within a community attract more people to reside and thus increase vulnerability. [Social and resource, and transect map]
Accessibility by road network.	A community accessible by both an internal and external built road network is highly vulnerable to landslides, because it would encourage more people to live in the hills and increase human activities. [Social and resource map]
Location of houses on risky slopes.	The higher number of houses located on steep or dangerous hill slopes increase landslide vulnerability. [Social and resource, transect and vulnerability maps]
Housing pattern (height, hill-cut, design) and areas vulnerable to landslides.	Multi-storied, semi or manufactured, and a house built by cutting hills indiscriminately, increases the probability of landslides. A community with a greater number of traditional or indigenous houses is less vulnerable to landslides. The traditional non-built houses, built by maintaining and preserving the hill slopes, are resilient to landslides. [Transect, vulnerability, and social and resource maps]
Total attractions	A community with more number of attractions (e.g.

Indicator	Justification [PRA tools used]
travelled.	community facilities such as school, market place,
People travel to attractions on foot.	playground, bus stand etc.) is more vulnerable to landslides. Easy accessibility to attractions on foot and higher frequency
Attractions travelled daily.	of visits to those attractions encourage concentric settlement development in or surrounding the hills. It increases landslide vulnerability. [Mobility maps]
Number of influential institutions.	The number of high-influential institutions (e.g. a community leader, school teacher, political or religious leaders, govt.
Overall level of influence.	officials, and NGOs etc.) within a community, increase landslide vulnerability. Similarly stronger communications
Overall level of interaction.	and interactions among them, act as a pull-factor for settlement development in the community. [Venn diagram]
Intensity of socio-economic problems	A community with higher intensity of socio-economic problems is more vulnerable to landslides. They are quite often categorized as the marginalized group of people in Bangladesh and mostly they lack an alternative option to live and continue their livelihoods somewhere safely. [Cause effect diagram and pair-wise ranking of problems]
Capacities to withstand landslides	Communities that are less capable of tackling landslides are more vulnerable to landslides. Those who live in traditional houses, belong to their ancestors land, have local knowledge to deal with extreme hilly environment, have strong social-cohesion, connected internally and externally, and rely on sustainable use of natural resources surrounding the hills for

Indicator	Justification [PRA tools used]
	<p>livelihoods are more capable of withstanding landslides. [SWOT and timeline]</p>
<p>Landslide risk perception</p>	<p>In the context of CHD, risk perception depends on how the community members deal with the natural hazards and perceive the impact of associated threats. A community with lower risk perception is highly vulnerable to landslides. [Dream mapping and SWOT]</p>

Transect walk mapping

The transect map helps to identify the location of houses on steep slopes, the curvature of the existing hills, housing patterns, and housing densities (Kumar 2002). For example, the hill curvature of Golpahar (Fig. S4b) is found to be steeper than Batali Hill community (CCC_2), which is posing greater threats (Fig. S4a). Thus, Golpahar community receives a higher score value (0.8) than Batali Hill (0.7) for the indicator 'curvature of existing hills'.

Venn diagrams and mobility mapping

Venn diagrams of two communities are depicted in Fig. S5. A total of 16 and 14 institutions were identified in Batali Hill and Golpahar communities, respectively. Batali Hill is more vulnerable, because the communities linked with more institutions attract more people to settle in the hills, thereby increasing landslide vulnerability. Again, the institutions with higher influence and interactions within a community can aggravate vulnerability. For example, there are nine highly influential institutions in Batali Hill (Fig. S5a) and eight in Golpahar (Fig. S5b). If community facilities are easily accessible on foot, so nearby, then the location attracts more people which tends to increase vulnerability. This can further trigger degradation of the environment around the hill, exacerbating landslides. People travel to same number of attractions on foot in Golpahar (Fig. S6a) and in Batali Hill community (Fig. S6b), so equal weight (0.7) is assigned for both communities.

Pair-wise problem ranking and SWOT analysis

Using these methods, indicators such as existing problems within the community, intensity of landslide-related problems, and lack of coping capacities for landslide DRR and disaster management can be measured. For example, communities with problems related to the availability of utility services (e.g. water and electricity supply) and fewer job opportunities are less vulnerable to landslides, because they tend to attract fewer people to reside in the hills. Based on this concept, the pair-wise ranking of existing problems is developed and is later compared with other vulnerable communities. Fewer job opportunities, social and political violence, poor economic conditions of the tenants, illegal business activities in the hills, lack of education, and lack of utility services were identified as major problems within the selected communities (Tables S1 and S2). Interestingly, the local people did not mention (or potentially intentionally avoided mentioning) landslides as a problem. They might not wish to discuss this topic because they are concerned about being evicted from their homes.

SWOT analyses group key pieces of information into two categories: internally (i.e. within the community) and externally (i.e. outside the community environment) influencing factors. From SWOT analysis, it is possible to identify the internal strengths of a community for dealing with landslides. After analyzing the SWOT diagrams of Batali Hill and Golpahar communities, it is found that Golpahar people are more capable of reducing landslide risks. For instance, in Golpahar most people live on their own land, but in Batali Hill, people are living in rented houses on illegal

land. Batali Hill people are always under threat of eviction making them socio-economically more vulnerable to landslides (Tables S3 and S4). Batali Hill receives higher score values than Golpahar for the SWOT indicator of ‘capacities to withstand landslides’.

Table S2. Pair-wise ranking of problems in Batali Hill community, CCC.

Serial Number	Existing Problem	1	2	3	4	5	6	7	8	9	Frequ-ency	Rank
1	Economic condition	×	1	1	4	1	6	7	8	1	5	3
2	Lack of daily needs	×	×	2	5	6	2	2	8	2	5	3
3	No water supply	×	×	×	4	5	6	4	8	4	3	4
4	No gas supply	×	×	×	×	5	5	8	9	10	5	3
5	Social violence	×	×	×	×	×	6	8	6	10	6	2
6	Illegal business	×	×	×	×	×	×	7	7	10	3	4
7	Lack of education	×	×	×	×	×	×	×	8	10	7	1
8	Poor health facility	×	×	×	×	×	×	×	×	10	1	6
9	Less work	×	×	×	×	×	×	×	×	×	6	2

Source: Community people, field survey, August 2014.

Table S3. Pair-wise ranking of problems in Golpahar community, CCC.

Serial Number	Existing Problem	1	2	3	4	5	6	7	8	9	10	Frequency	Rank
1	Low income	×	2	3	4	1	1	7	8	9	10	2	6
2	Lack of daily needs	×	×	3	4	2	6	2	2	9	10	4	4
3	Political violence	×	×	×	3	3	3	7	8	3	10	6	2
4	No gas supply	×	×	×	×	5	6	4	8	9	10	3	5
5	Limited water supply	×	×	×	×	×	5	5	5	5	10	5	3
6	Load shedding	×	×	×	×	×	×	6	6	9	10	4	4
7	Poor road condition	×	×	×	×	×	×	×	8	9	10	2	6
8	Low capacity of drain	×	×	×	×	×	×	×	×	9	10	4	4
9	Less working facility	×	×	×	×	×	×	×	×	×	9	6	2
10	Poor health facility	×	×	×	×	×	×	×	×	×	×	8	1

Source: Community people, field survey, September 2014.

Table S4. SWOT analysis of Batali Hill community, CCC.

Internal Factors	
Strength	Weakness
<ul style="list-style-type: none"> ▪ Voting opportunity ▪ Helpful Ward Commissioner ▪ Better employment facilities ▪ Protected from flood ▪ Less environmental pollution ▪ Social committee solves disputes ▪ Education for children ▪ Strong community bonding ▪ Enough security for women ▪ Early warning system 	<ul style="list-style-type: none"> ▪ Local political clash ▪ Hill cutting for housing ▪ Lack of utilities (water and gas) ▪ Low monthly income ▪ Low rate of literacy ▪ No solid waste dumping place ▪ Poor building construction ▪ Low risk perception ▪ Lack of landslide preparedness ▪ Deforestation
External Factors	
Opportunity	Threat
<ul style="list-style-type: none"> ▪ Help from City Corporation ▪ NGO activities ▪ Foreign help ▪ Humanitarian assistance ▪ Relocation to safer place ▪ Better job opportunities 	<ul style="list-style-type: none"> ▪ Political instability at national level ▪ Hill cutting by outsiders ▪ Encroachment by developers ▪ Forced eviction

Source: Community people, field survey, August 2014.

Table S5. SWOT analysis of Golpahar community, CCC.

Internal Factors	
Strength	Weakness
<ul style="list-style-type: none"> ▪ Own property ▪ Local people ▪ Child's education ▪ More women work ▪ Elevated land ▪ Cohesion between the community people ▪ Hill provides wood for fuel and protection from other hazards ▪ Social committee ▪ Mosque committee ▪ Voting power 	<ul style="list-style-type: none"> ▪ Narrow and elevated roads (no access for fire service vehicles; ambulances face difficulty) ▪ Poor housing ▪ High density, poor building structure ▪ Lack of utilities (water and gas) ▪ Poverty, less literate people ▪ Poor drainage system ▪ Lack of dustbin and lack of collection of wastes ▪ Lack of facilities (health, education) ▪ Illegal businesses
External Factors	
Opportunity	Threat
<ul style="list-style-type: none"> ▪ NGO help ▪ Help from local politicians ▪ Help from the City corporation ▪ Religious financial help (i.e. <i>Zakat</i>) ▪ Good transport system 	<ul style="list-style-type: none"> ▪ Threat of eviction by Bangladesh Shipping Corporation ▪ Dispute between the locals and powerful outsiders ▪ Rapid in-migration of disaster-affected people resulting in the high density and lower occupancy rate of the houses

Source: Community people, field survey, September 2014.

(a)

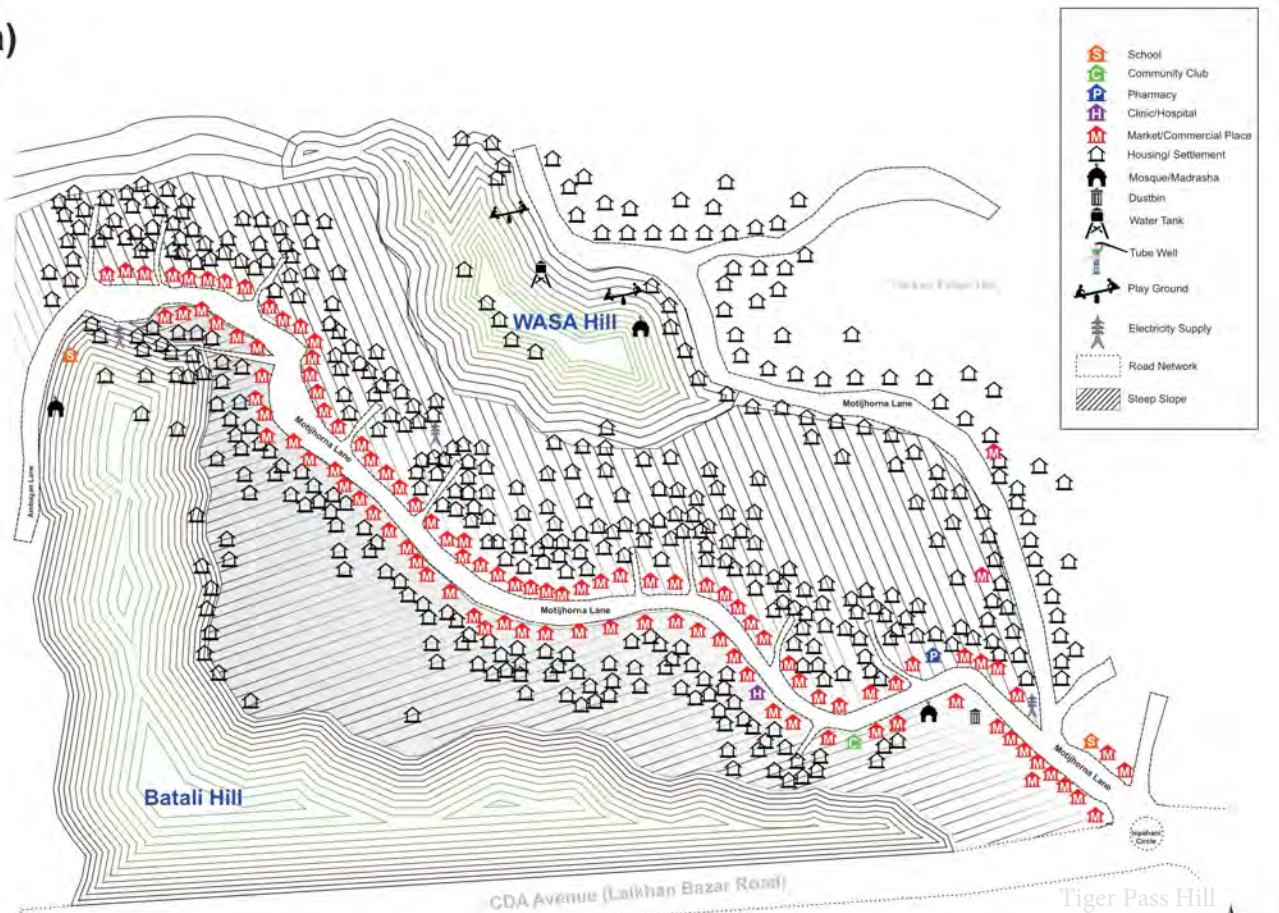


Fig. S1. Social and resource maps of (a) Motijharna (area approximately 0.21 km²), and (b) Golpahar community (area approximately 0.2 km²), CCC. Source: Community people, field survey, August 2014.

Author: Bayes Ahmed

East Firojshah Colony

Foys Lake

(b)



Jonota Colony

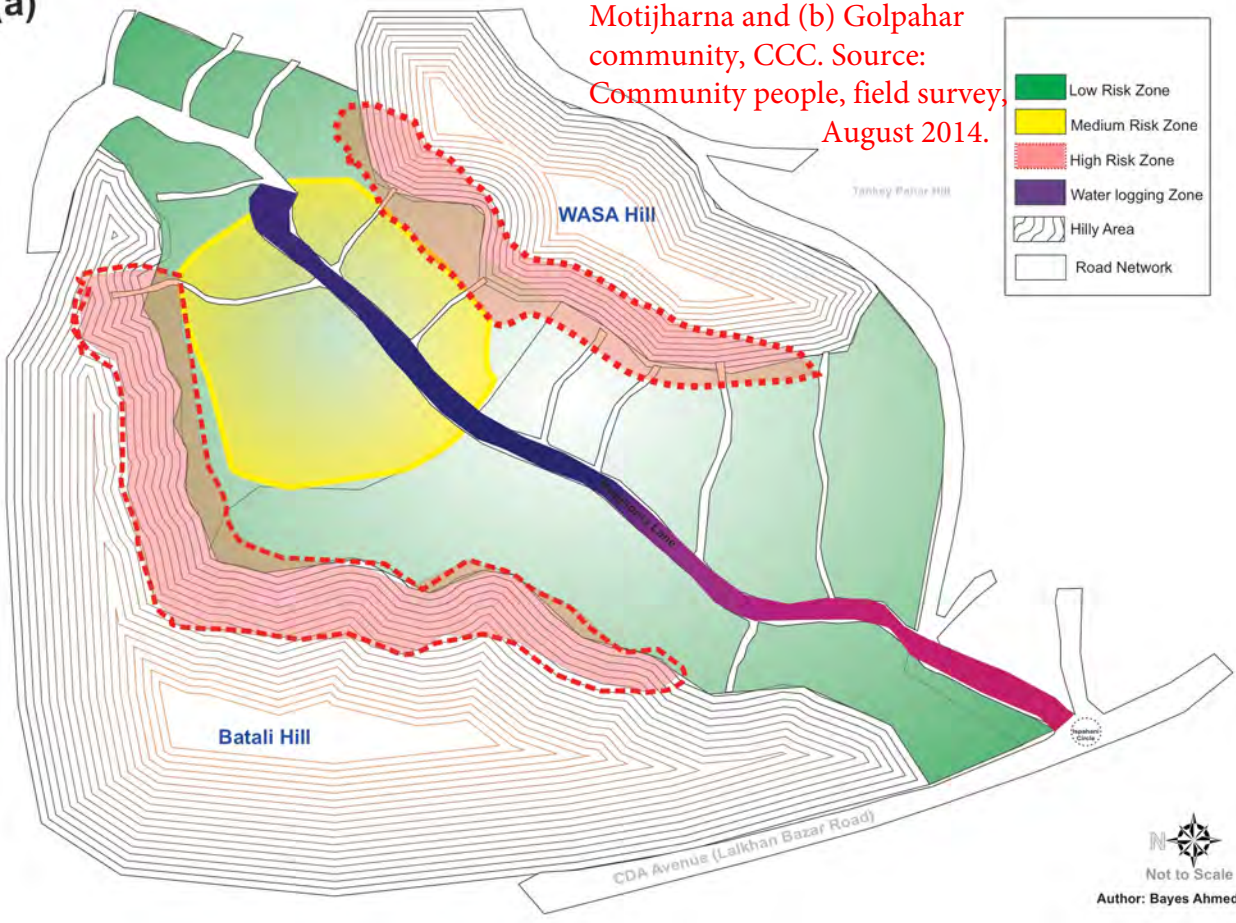
AK Barshah Railway Colony

Noa Para

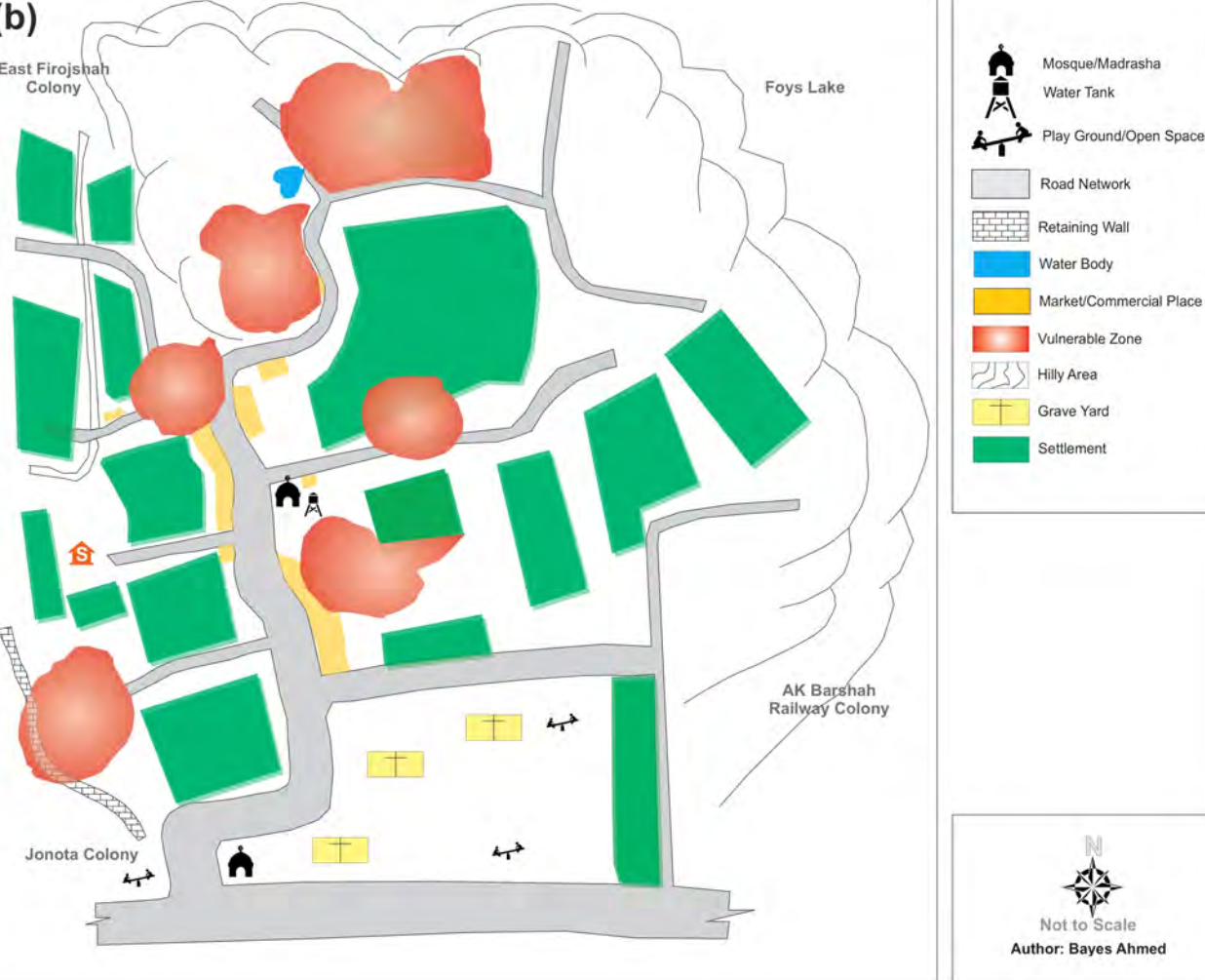
Not to Scale
Author: Bayes Ahmed

Fig. S2. Vulnerability maps of (a) Motijharna and (b) Golpahar community, CCC. Source: Community people, field survey, August 2014.

(a)

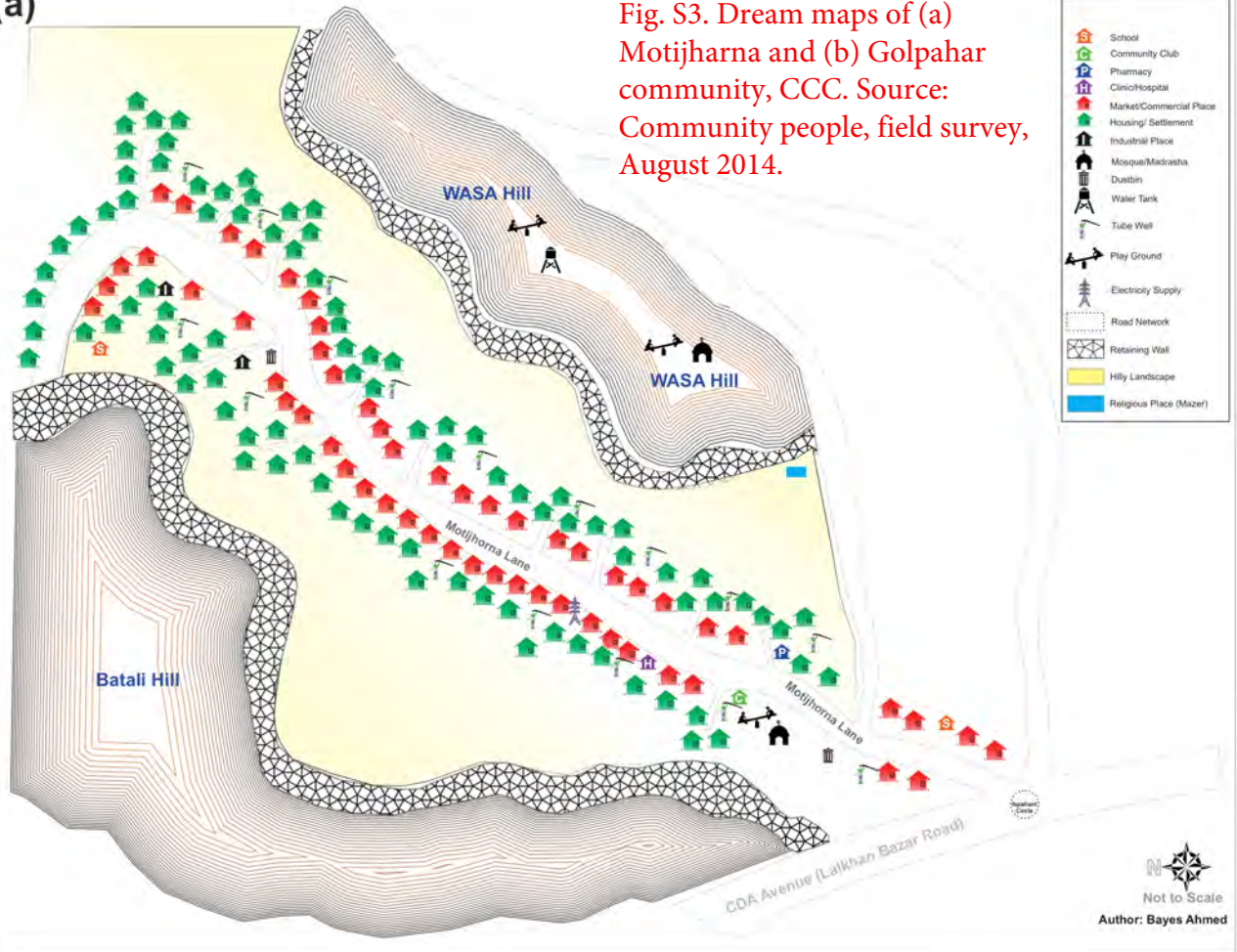


(b)



(a)

Fig. S3. Dream maps of (a) Motijharna and (b) Golpahar community, CCC. Source: Community people, field survey, August 2014.



(b)



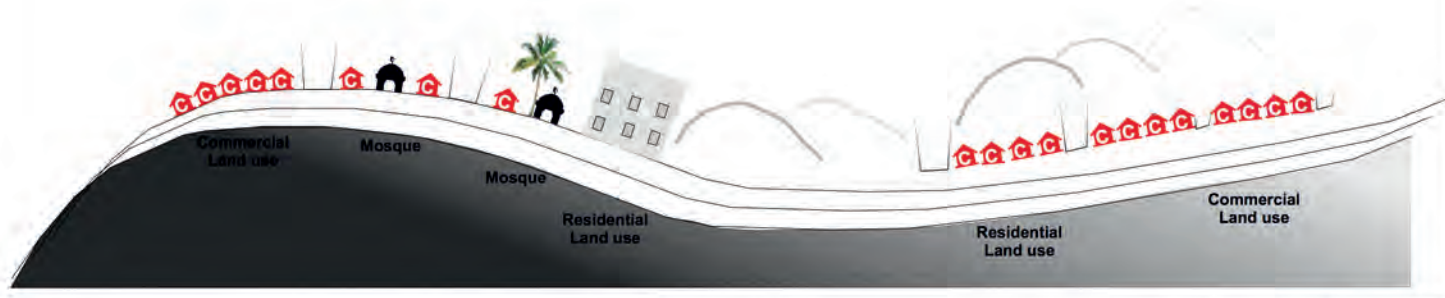
- School
- Community Club
- Pharmacy
- Clinic/Hospital
- Market/Commercial Place
- Housing/ Settlement
- Industrial Place
- Mosque/Madrasha
- Dustbin
- Water Tank
- Tube Well
- Play Ground
- Electricity Supply
- Road Network
- Retaining Wall
- Hilly Landscape
- Religious Place (Mazer)

- Clinic/Hospital
- School
- Market/Commercial Place
- Housing/ Settlement
- Mosque/Madrasha
- Tubewell
- Electric Post
- Water Tank
- Play Ground/Open Space
- Road Network
- Retaining Wall
- Grave Yard
- Water Body
- Hilly Area

Fig. S4. Transect walk maps of (a) Batali Hill and (b) Golpahar community, CCC.
Source: Community people, field survey, July 2014.



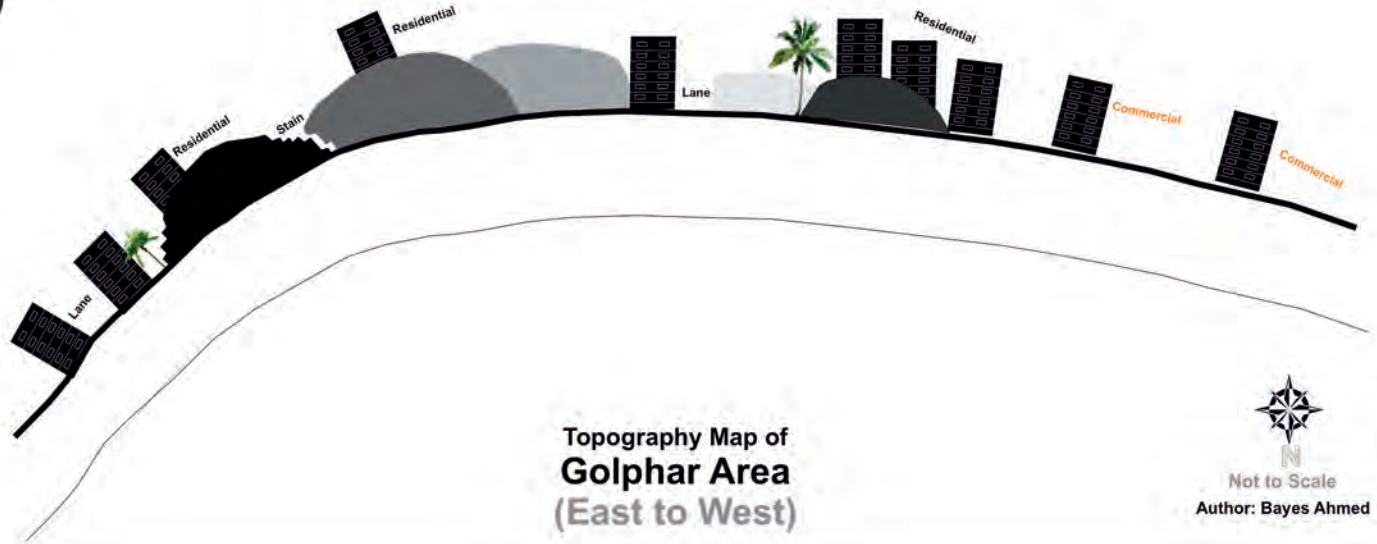
(a)



Topography Map of Batali Hill Area
(South to North)

Not to Scale
Author: Bayes Ahmed

(b)



Topography Map of Golpahar Area
(East to West)

Not to Scale
Author: Bayes Ahmed

(a)

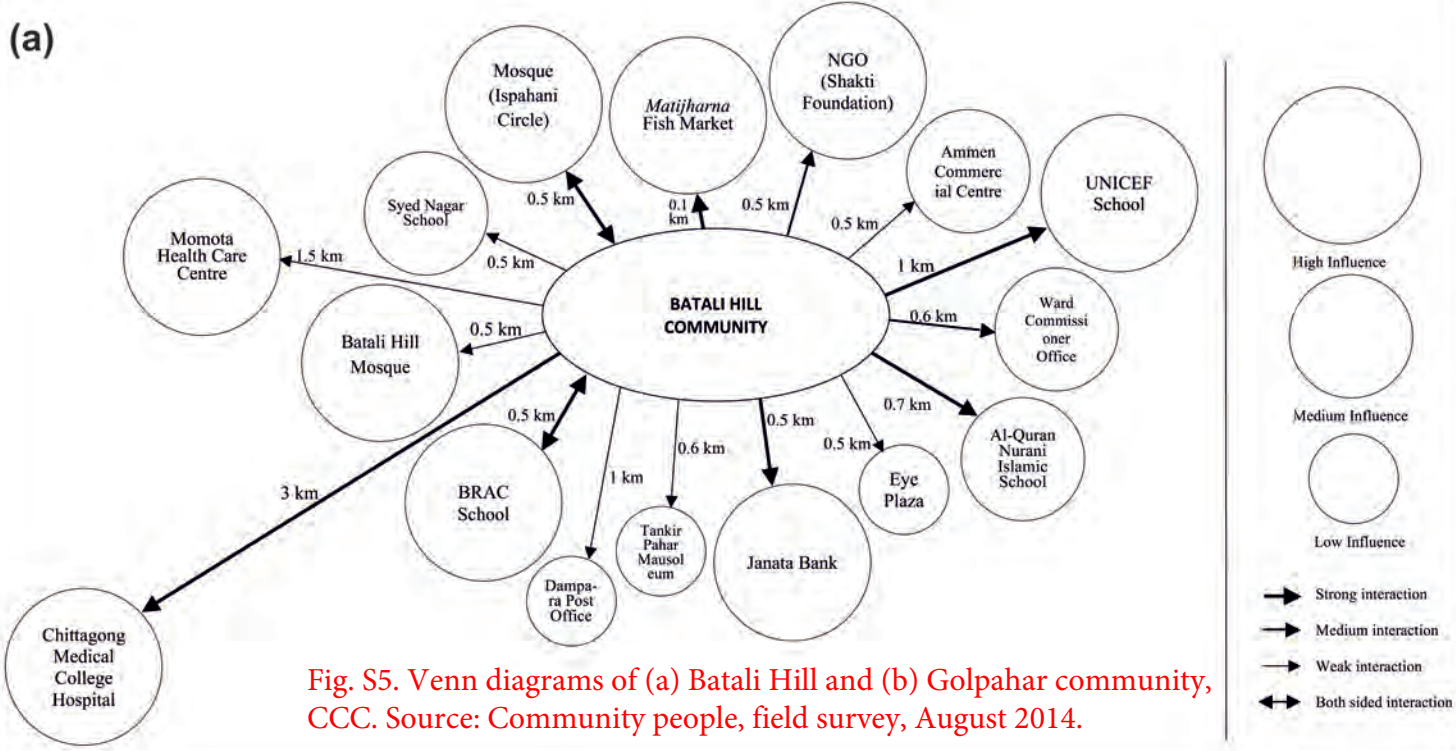
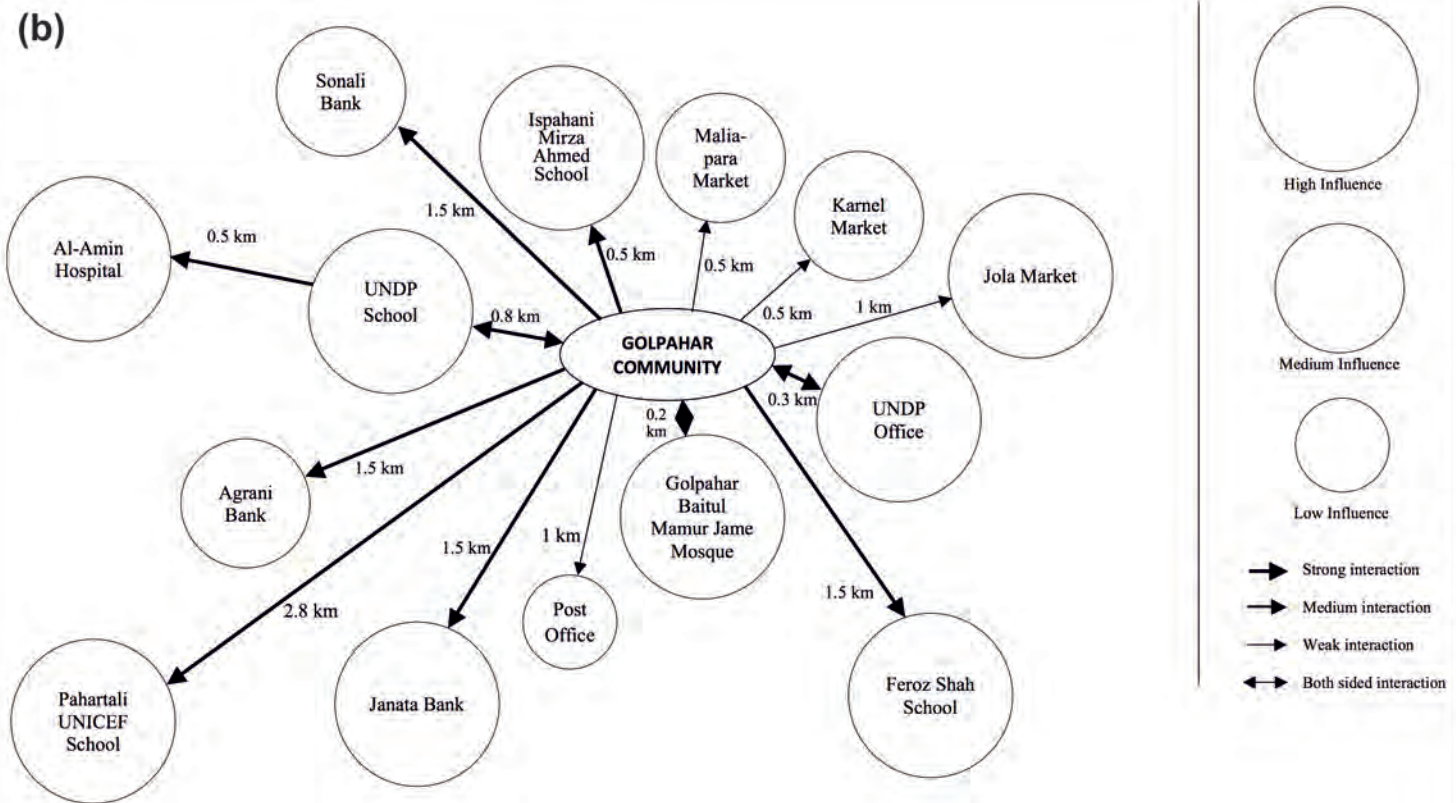


Fig. S5. Venn diagrams of (a) Batali Hill and (b) Golpahar community, CCC. Source: Community people, field survey, August 2014.

(b)



(a)

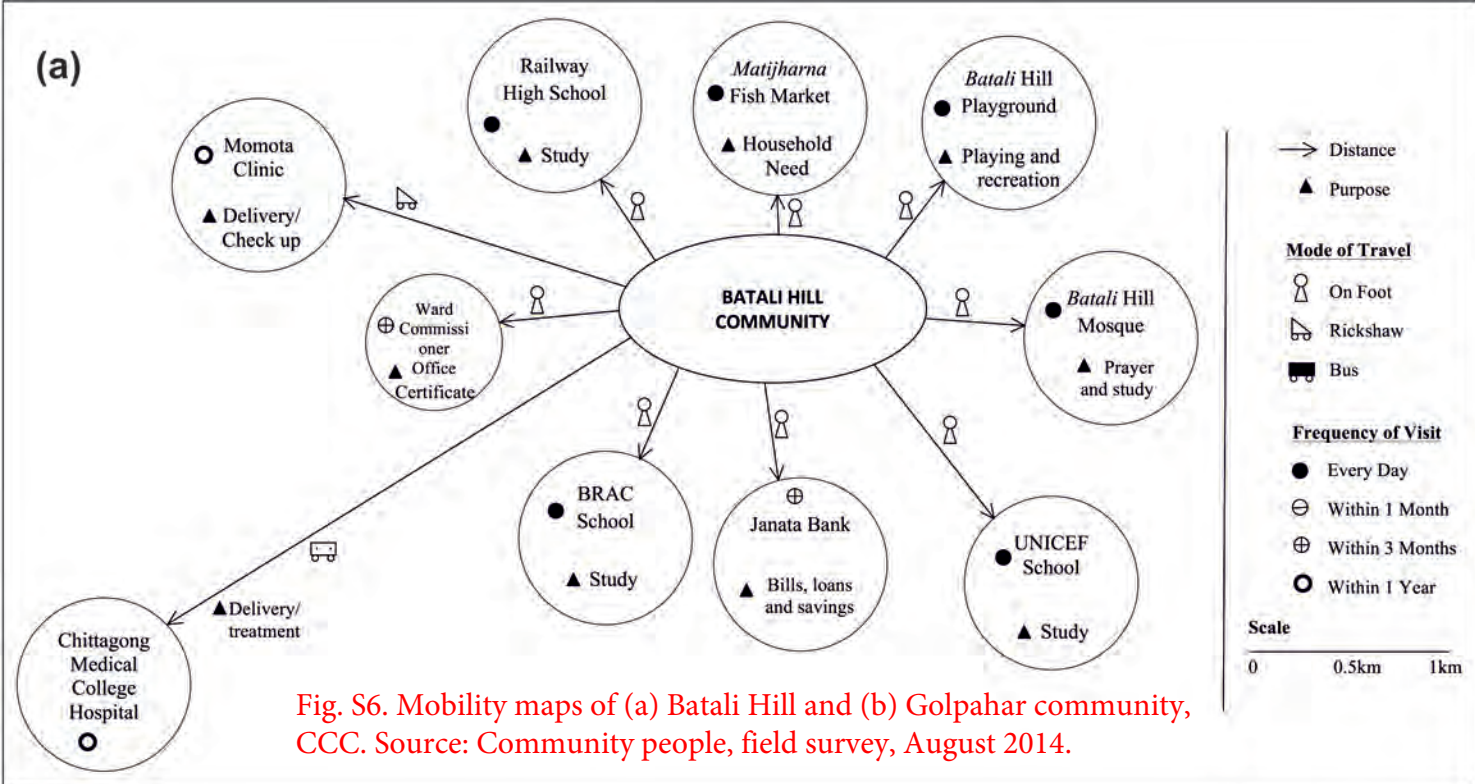


Fig. S6. Mobility maps of (a) Batali Hill and (b) Golpahar community, CCC. Source: Community people, field survey, August 2014.

(b)

