

ANNEX 1: UN WASHINGTON GROUP DISABILITY CRITERIA (SHORT SET)

Census Questions on Disability Endorsed by the Washington Group

1. Do you have difficulty seeing, even if wearing glasses?
 - a. No - no difficulty
 - b. Yes – some difficulty
 - c. Yes – a lot of difficulty
 - d. Cannot do at all

2. Do you have difficulty hearing, even if using a hearing aid?
 - a. No- no difficulty
 - b. Yes – some difficulty
 - c. Yes – a lot of difficulty
 - d. Cannot do at all

3. Do you have difficulty walking or climbing steps?
 - a. No- no difficulty
 - b. Yes – some difficulty
 - c. Yes – a lot of difficulty
 - d. Cannot do at all

4. Do you have difficulty remembering or concentrating?
 - a. No – no difficulty
 - b. Yes – some difficulty
 - c. Yes – a lot of difficulty
 - d. Cannot do at all

5. Do you have difficulty (with self-care such as) washing all over or dressing?
 - a. No – no difficulty
 - b. Yes – some difficulty
 - c. Yes – a lot of difficulty
 - d. Cannot do at all

6. Using your usual (customary) language, do you have difficulty communicating, for example understanding or being understood?
 - a. No – no difficulty
 - b. Yes – some difficulty
 - c. Yes – a lot of difficulty
 - d. Cannot do at all

ANNEX 2: Perception Survey Tool (20-items five Rating Scale Likert Type)

A	Health Facility					
1	Staff Adequacy: In your opinion, the number of staff in HF is adequate	1. Strongly Disagree	2. Disagree	3. Neutral	4. Agree	5. Strongly Agree
2	Staff availability In your opinion, Staff easily available for pregnancy check up and delivery at any time	1. Strongly Disagree	2. Disagree	3. Neutral	4. Agree	5. Strongly Agree
3	System & Honesty: Any charges and Hidden cost: In your opinion do HF and or its staff charges or accept some fee or any other hidden cost/kinds	1. Strongly Disagree	2. Disagree	3. Neutral	4. Agree	5. Strongly Agree
4	Enough Rooms and Space: In your opinion, the waiting rooms, examination rooms and delivery rooms are enough in the HF	1. Strongly Disagree	2. Disagree	3. Neutral	4. Agree	5. Strongly Agree
5	Equipment and Materials: In your opinion, the equipment and materials including beds for exam and delivery are enough and well suited for maternal pregnancy check up and delivery	1. Strongly Disagree	2. Disagree	3. Neutral	4. Agree	5. Strongly Agree
6	Cleanliness & Facilities: In your opinion, water, hand washing, toilet and beds are adequately provisioned and clean enough	1. Strongly Disagree	2. Disagree	3. Neutral	4. Agree	5. Strongly Agree
7	System: HF Opening Time In your opinion, HF is open full time as the people's convenience	1. Strongly Disagree	2. Disagree	3. Neutral	4. Agree	5. Strongly Agree

B	Health Care Delivery					
1	Service Package/standard: In your opinion complete services such as examination, tests, medication were given to you while receiving services	1. Strongly Disagree	2. Disagree	3. Neutral	4. Agree	5. Strongly Agree
2	Capable/skilled/trained staff: In your opinion, HF staff were not trained and skill full enough	1. Strongly Disagree	2. Disagree	3. Neutral	4. Agree	5. Strongly Agree
3	Drugs/Supplies (Enough?) In your opinion, patients can obtain good quality drugs and supplies required timely and easily from the HF	1. Strongly Disagree	2. Disagree	3. Neutral	4. Agree	5. Strongly Agree
4	Dignity/Privacy: Pregnancy checkups and delivery were conducted in front of others	1. Strongly Disagree	2. Disagree	3. Neutral	4. Agree	5. Strongly Agree
5	You feel very much unnecessary and humiliating procedure during ante-natal and delivery care	1. Strongly Disagree	2. Disagree	3. Neutral	4. Agree	5. Strongly Agree
C	Personnel/Inter-personnel Aspect					
1	Open/friendly: In your opinion, the health staff in HF are very open and friendly	1. Strongly Disagree	2. Disagree	3. Neutral	4. Agree	5. Strongly Agree
2	Compassionate (Kind/Sympathetic) In your opinion, the health staffs in the HF are very kind & sympathetic towards patients	1. Strongly Disagree	2. Disagree	3. Neutral	4. Agree	5. Strongly Agree
3	Respectful/Welcoming:	1. Strongly Disagree	2. Disagree	3. Neutral	4. Agree	5. Strongly Agree

	In your opinion, health staffs in the HF do not care and respect patients					Agree
4	Enough time for explaining / Information In your opinion, HF staff explain clearly giving (devoting) enough time	1. Strongly Disagree	2. Disagree	3. Neutral	4. Agree	5. Strongly Agree
D	Access to Service					
1	Transport Money: It is hard to get delivery incentive	1. Strongly Disagree	2. Disagree	3. Neutral	4. Agree	5. Strongly Agree
2	Transport: Transportation was no problem to reach the Facility	1. Strongly Disagree	2. Disagree	3. Neutral	4. Agree	5. Strongly Agree
3	Distance: The distance from your home to health facility is very far	1. Strongly Disagree	2. Disagree	3. Agree	4. Agree	5. Strongly Agree
4	Building accessible for all: HF building and inside arrangement is accessible to all including women with disabilities	1. Strongly Disagree	2. Disagree	3. Neutral	4. Agree	5. Strongly Agree