Table 2: Means, standard deviations, ranges, skewness and kurtosis of letter rating scheme total and item scores

	Mean (SD)	Range	Skewness	Kurtosis
Item 1a: work done and progress made	2.35 (0.54)	1-3	-0.03	-0.07
Item 1b: preventing setbacks and areas for change	2.09 (0.75)	0-3	-1.06	1.19
Item 1c: saying goodbye and opportunities for future	2.13 (0.65)	1-3	-0.32	-0.73
Item 2a: collaborative stance	1.85 (0.95)	0-3	-0.54	-0.43
Item 2b: reflective and respectful stance	2.07 (0.95)	0-3	-0.84	-0.26
Item 2c: affirming stance	2.54 (0.67)	1-3	-1.23	0.31
Item 2d: empathetic and compassionate stance	2.01 (0.75)	0-3	-0.46	-0.34
Total score	15.05 (3.40)	6-21	-0.67	0.10

Items 1a- 2d have possible score ranges from 0-3 and total scores can range from 0-21