

# editorial

## The many faces of disability in evidence for policy and practice: embracing complexity

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**Background:** This special issue examines the relationship between disability, evidence, and policy.

**Key points:** Several themes cut across the included papers. Despite the development of models of disability that recognise its socially constructed nature, dis/ableism impedes the involvement of people with disability in evidence production and use. The resultant incomplete representations of disability are biased towards its deproblematism. Existing data often homogenise the heterogeneous. Functioning and impairment categories are used for surveys, research recruitment and policy enactments, that exclude many. Existing data may crudely evidence some systematic inequalities, but the successful and appropriate development and enactment of disability policies requires more contextual data. Categories and labels drawn from a deficit model affect social constructions of identity, and have been used socially and politically to justify the disenfranchisement of people with disability. Well-articulated within welfare systems, this results in disempowered and devalued objects of policy, and in one Brazilian paper the systematic breakup of indigenous families. Several studies show the dangers of policy developed without evidence and impact assessments from and with the intended beneficiaries.

**Conclusions and implications:** There is a need to mitigate barriers to inclusive participation, to enable people with disability to collaborate as equals with other policy actors. The combined application of different policy models and ontologies, currently in tension, might better harness their respective strengths and encourage greater transparency and deliberation regarding the flaws inherent in each. Learning should be shared across minority groups.

**Key words** invisibility • dis/ableism • participatory • labels

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This special issue examines the relationship between disability, evidence, and policy. People with disability have, since the 1700s, predominantly been evaluated in terms of a medical model (Lawrence, 1994). This positions them as deviant and non-productive

1 members of society, with the disability their individual fault. As such, past policies  
2 merely sought to transform them into good (that is, non-disabled) citizens, or else  
3 relegate them to the scrapheap of society. This led them to be socially stigmatised,  
4 politically marginalised, and economically disadvantaged. People with disabilities and  
5 disability scholars and advocacy groups have most recently developed their voice,  
6 particularly in the Global North, increasingly shifting the international disability  
7 agenda to one of removing social oppressions (Oliver and Barnes, 2012). Within such  
8 discourses, disability is viewed as created through environmental, social, and political  
9 barriers and not as an inevitable consequence of a biological condition (Linton, 1998).  
10 These social models of disability have resulted in a shift within policy to including  
11 people with disability in evidence production, and sometimes also in evidence  
12 use. Participatory techniques are increasingly deployed with people with disability,  
13 reflecting their transformed role as 'active citizens' (Power et al, 2013) albeit, as the  
14 papers in this special issue suggest, less so than for people without disabilities. In line  
15 with this, the basic human rights of people with disability to live dignified independent  
16 lives have been enshrined in international and national laws and statutes, most notably  
17 the 2006 UN Convention on the Rights of Persons with Disabilities (CRPD) (UN,  
18 2006), and referenced within new rights models of disability. The CRPD guiding  
19 principles are dignity, autonomy, choice, independence, inclusion in society, and  
20 equality of opportunity (UN, 2006). Furthermore, Article 31 of the CRPD (UN,  
21 2006) explicitly recognises the fundamental need for more data, stating that: 'States  
22 Parties undertake to collect appropriate information, including statistical and research  
23 data, to enable them to formulate and implement policies to give effect to the present  
24 Convention'. Nonetheless, disableism still thrives, that is: 'discriminatory, oppressive,  
25 or abusive behaviors arising from the belief that disabled people are inferior to others'  
26 (Miller et al, 2004: 9). Its obverse, ableism (discrimination in favour of non-disabled  
27 people) remains strong (Goodley, 2014). And while disability advocates and activists  
28 have achieved much, policymaking still falls short, and people with disabilities still often  
29 experience substandard employment, educational, community, and health outcomes.

30 To improve this, the disability rights movement has adopted the motto 'nothing  
31 about us, without us', advocating for participation to extend more effectively to  
32 research, so that evidence is more often made *with* people with disabilities, not *on* or  
33 *about* them (Fleischer and Zames, 2011). The movement towards greater participation  
34 is part of a broader concern about the different perspectives implicit in research, and  
35 the power of different groups such as users of services in research on these issues  
36 (Beresford, 2002; Duncan and Oliver, 2020; Maguire and Britten, 2020). However,  
37 there are many ways in which participation can be conceptualised. In a recent issue of  
38 *Evidence & Policy*, (Metz et al, 2019) considered co-creation for knowledge production  
39 as an ideal, but how well are people with disabilities represented within this and other  
40 participatory processes, and at what level? This special issue thus examines whether  
41 the most appropriate forms of evidence are used in disability policy processes; the  
42 impacts on these processes and on outcomes of using particular types of evidence;  
43 how people with disabilities currently participate in these policy processes; and how  
44 this participation can be better supported theoretically and empirically.

45 This is of considerable contemporary significance: disabled populations, already  
46 vulnerable, have been made more so throughout the COVID-19 pandemic (UN,  
47 2020), which suggests their continued disenfranchisement and marginalisation in  
48 relevant policy decisions. This has sparked further calls to action by disability advocacy

1 groups and coalitions in the Global North (Parodi et al, 2020) and the Global South  
2 (UN, 2020). These current events and responses provide a window of opportunity  
3 (Kingdon, 1995; Guterres, 2020) to reassess and change some of the entrenched  
4 systems that consistently exclude disabled populations (Pulrang, 2020).

5 The papers in this special issue originate from a range of disciplines: for example,  
6 sociology, law, critical disability studies and education. Nonetheless, contributors  
7 around the world, from Brazil to Australia, have painted remarkably similar pictures.  
8 In this editorial we consider the main narrative threads under six headings of evidence  
9 production and use, and attempt to weave from them some recommendations for  
10 the future.

## 11 Making visible the invisible

12 People with disability are rendered invisible in policy and practice through both  
13 disableism and ableism (Wolbring, 2012). Through disableism, dismissive attitudes  
14 resulting from a lack of or inadequate data or misinformation may affect how people  
15 with disabilities are identified, defined and presented in policy (UNDESA, 2014).  
16 Through ableism, disability may not be seen as relevant to policy goals, as demonstrated  
17 for example through an analysis of the international development arena (Groce, 2011),  
18 so that relevant data are simply not collected, despite CPRD exhortations.

19 Priestley and Grammenos in this special issue show how these different challenges  
20 are linked and sometimes hard to tease apart (see also Goodley, 2014), in their  
21 discussion of cross-European Union (EU) use of public data on disability equality  
22 indicators, their evaluation against international human rights standards, and their  
23 impact on policy. These indicators are based on a social justice and human rights  
24 paradigm. Thus they are intended to not be dis/ableist, and should make social  
25 inequalities visible and more governable. However, their quality is often particularly  
26 weak for smaller disadvantaged groups. This can reduce their impact, for example by  
27 making them less attractive to policymakers. Priestley and Grammenos particularly  
28 show the related failings in public efforts to disaggregate, publish, and iteratively  
29 develop minority indicators. This results in gaps in the alignment of the data with  
30 evidence-based policy processes, and hence the invisibility of disability issues within  
31 these processes.

32 Prince similarly explores some ways that insufficient data can result in invisibility.  
33 He uses a subset of data (those of working age, 15 to 64 years) from the Canadian  
34 Survey on Disability, to draw five 'images' of disability (that is, ways of interpreting  
35 from the data) that he connects to five different models of disability. These images are,  
36 he argues, unquestioningly transmuted to cultural constructs, political activities and  
37 governmental and medical practices. What is particularly alarming about his first image,  
38 the uncounted (those not counted in the survey), is that this encompasses the most  
39 vulnerable groups, resulting in a very incomplete view of disability biased towards its  
40 deproblematisation. Prince considers this disableist and in line with Foucault's notion  
41 of subjugated knowledge: the idea that particular forms of knowledge are masked by,  
42 or excluded from, dominant institutional activities and discourses as naïve, inferior,  
43 or below the required level of scientific rigour (Foucault, 1980). Prince argues that  
44 the COVID-19 pandemic has intensified emphasis on biomedical discourses and  
45 practices, and impeded and complicated the planned transitions into education and  
46 work of people with disabilities as groups already facing precarity. But it has also made  
47  
48

1 more visible the uncounted as well as the poorly supported, and those who are afraid  
 2 to disclose their disabilities. This has disrupted ableist attitudes and challenged some  
 3 disableist views, potentially enabling better representation of people with disability  
 4 in future political debates and policy developments in health and social care.

5 Current Romanian datasets on people with disabilities suffer from some of the same  
 6 issues noted by Priestley and Grammenos for the EU in general. According to Petrescu  
 7 and Lambriu, there is a disableist focus on medical measures, disability benefits uptake  
 8 and social services use for adults with disabilities, and a lack of human rights or social  
 9 inclusion data or disaggregated data. Also,  Priestley and Grammenos showed, EU  
 10 countries benchmark themselves against others, and Romania is no exception. The  
 11 data Romania shares *externally* in Academic Network of European Disability (ANED)  
 12 reports are national public administrative and EU datasets. But Petrescu and Lambriu  
 13 note that *within* Romania different subsets of these data are used in disability policy,  
 14 depending on the public institutions involved. Therefore, EU reports for Romania  
 15 do not provide full transparency. While the types of analysis undertaken by Prince  
 16 and  Priestley and Grammenos might thus be usefully applied to the Romanian data,  
 17 Petrescu and Lambriu's work also shows that analysis, such as Priestley and Grammenos  
 18 have undertaken, should be augmented at the EU level by within-country analyses.

19 Robinson, Valentine and Idle argue that situated knowledge developed through  
 20 qualitative research is an important form of evidence, that can reveal the invisible  
 21 at multiple levels of policy and multiple layers of the policy process. This is because  
 22 it typically involves exploration of the local lived experience, lived expertise,  
 23 environments, practices, networks, and the broader political, economic and social  
 24 realities of disability and its identity categories. This evidence can shift both ableist  
 25 and disableist attitudes and inform future change. Similarly, Dearing describes how  
 26 qualitative studies make visible those moderately to severely disabled adults who do not  
 27 take part in conventional waged work, and are therefore not covered by employment  
 28 legislation and datasets, representing some of the uncounted of Prince's imagery.

### 30 Good enough data?

32 Positivist approaches, such as administrative surveys, are often mistakenly understood  
 33 to be perfect objective instruments for evidence-based policy, but both Priestley  
 34 and Grammenos and Prince show this is not so. Subjective decisions include: how  
 35 to define disability; how to ask questions that reflect a social rather than biomedical  
 36 model of disability across different contexts; how to manage comparability across  
 37 settings and cultural differences; and how to disaggregate subgroups within a diverse  
 38 and intersectional population. These production and measurement choices, both   
 39 authors emphasise, are shaped by political contingencies, something Robinson et al,  
 40 Casanova and Widman, and Porter, Watson and Pearson also take up in this special  
 41 issue. These choices lead to what Porter, Watson and Pearson call 'procedural' rather  
 42 than actual objectivity.

43 Priestley and Grammenos discuss some potential ways of processing and presenting  
 44 the methodologically weak survey data that result from such decisions, so that they  
 45 are at least sufficient for basic monitoring work. In this regard, rights advocates may  
 46 consider the data 'good enough' to evidence systematic inequalities for minority  
 47 groups, but policymakers may worry about their technical credibility. So how can data  
 48 with some in-built statistical imperfection (*stat imperfecta*) be presented to policymakers

1 in ways that can drive change? The key, Priestley and Grammenos say, is to support  
 2 them to focus on the equality issues the data make visible (which the authors call  
 3 their ‘expressive function’) rather than the methodology (their ‘technical precision’).

4 Prince’s exposition of the different images that inadequate survey data can reinforce  
 5 suggests we need to be careful to properly unpack the expressive function of survey  
 6 data, so that people with disability are not represented as a homogeneous mass. He states  
 7 concerns over the current disembodied aggregated nature of national social surveys and  
 8 what he describes as ‘their blind use as exercises in state authority’. Similarly Porter,  
 9 Watson and Pearson argue that the administrative category of disability is separate  
 10 from lived experience and medical knowledge, but enables the government to ‘police  
 11 the border between work and welfare’. While these arguments echo Priestley and  
 12 Grammenos’ and Petrescu and Lambri’s calls for better disaggregation of survey data,  
 13 for Prince and Porter, Watson and Pearson aggregation may then be not ‘good enough’.

14 Robinson, Valentine and Idle take a similar stance. To allow local contingencies to  
 15 be understood, they move beyond the social model of disability to consider, through  
 16 qualitative data, the embodied enactment of disabled lives and disability support within  
 17 an ‘assemblage’ of complexities, or intersectionalities. In this regard, they emphasise  
 18 the importance of specific local networks and relationships in the everyday practice  
 19 of disability and disability support, and the meaning of this for policy ontologies.

20 Similar considerations may be applied to the neurodiversity movement discussed  
 21 by Casanova and Widman, where more severely-affected individuals are often unable  
 22 to advocate for themselves within its discourses. This means their voices potentially  
 23 remain unheard and subjugated and they are unable to shape the science and policy  
 24 that affects them. This problem, known as ‘partial representation’, redolent of Prince’s  
 25 uncounted, suggests that within disability evidence there are different levels of  
 26 subjugated knowledge.

27 In these accounts then, national surveys and simply measured cause-and-effect chains  
 28 are perhaps ‘good enough’ to begin to open up deliberative spaces (as Priestley and  
 29 Grammenos are able to show). But they are not sufficient for truly effective policy at  
 30 the level of local policy practice or that takes account of those least likely to be heard.  
 31 Evidence production for policy and practice needs to be better designed to include  
 32 these excluded voices, and in the meantime, as Casanova and Widman suggest, future  
 33 policy should at least reflect  missing information and take its absence into account.

## 35 **Categorising disability and negotiating social constructions of** 36 **identity** 37

38 The knotty issue of categorising disability without over-homogenising and creating  
 39 harmful stereotypes is central to the arguments of Priestley and Grammenos and  
 40 Prince, as described above. A range of papers in this special issue illustrate the issues  
 41 in depth, showing how categorisation and labelling affects social constructions of the  
 42 identity of people with disability, thence also affecting evidence use, which voices are  
 43 included in the production of evidence, and policy impacts.

44 Casanova and Widman, in this issue, explain for example that ‘the traditional  
 45 administrative breakdown of “disability” into categories of physical, intellectual,  
 46 and psychiatric meant autistic individuals without intellectual impairment or major  
 47 communication challenges were typically shunted towards psychiatry for treatment’.

1 This often failed to support their range of needs, and marginalised their voice. The  
2 recent neurodiversity movement has challenged this.

3 Robinson et al point out that formal participation of people with disability in policy  
4 processes tends to involve the recruitment only of those who are formally identified as  
5 such. This might be through administrative databases or through the third sector, for  
6 example. It excludes those who do not self-identify as having a disability or who have  
7 not been formally diagnosed, or do not wish to disclose a disability, or who do not fit  
8 neatly into a particular category; in other words the uncounted of Prince's analysis.

9 Robinson et al argue that participation in policy and practice decisions need not  
10 require formal categorisation if ableist attitudes are dismantled. They draw on data  
11 from a study of the Australian National Plan to Reduce Violence against Women  
12 and their Children. This was a study of voluntary service provision for a subgroup of  
13 women and children with disability from households where there has been domestic  
14 abuse. The mothers and children they consider were involved with Family Referral  
15 Services (FRS) because of their experiences of domestic abuse, not because of their  
16 disability. FRS staff often used person-centred approaches that did not necessitate the  
17 disclosure of disability but gave women the autonomy and space to do so within the  
18 wider context of their lives. This situated approach to understandings was therefore  
19 inclusive of those whose disability is more fluid or falls within a categorisation or  
20 identity grey zone.

21 Nonetheless, while women in Robinson, Valentine and Idle's case study were in  
22 control over the way their disability was named and shaped and supported by services,  
23 as subjects of policy, they found that children covered by the same services were treated  
24 as objects of policy. Disabilities were perhaps over-diagnosed in children because a  
25 formal diagnosis served as a conduit to funding and support. Thus, on the one hand,  
26 the women were being supported in the spirit of the human rights model of disability  
27 and, on the other hand, the children were supported through application of the  
28 disableist medical model. This mixture resulted from the way the policy was designed  
29 to support the relevant services, where participatory evidence from children was  
30 absent so that their entry into services had to be reduced to administrative categories.  
31 Formalised diagnosis, and the resultant imposed disability category, reduced children's  
32 agency and made them passive recipients of services and risk management: 'the need  
33 for categorisation imposed identity constraints on children that at times increased  
34 their vulnerability' (Robinson, Valentine and Idle, this issue). FRS therefore provide  
35 an example of the importance to policy of having complete representation through  
36 participatory evidence. The success of the adult service design model, informed by  
37 qualitative research evidence on both service needs and barriers to service use such  
38 as categorisation and labelling, sits uncomfortably with the problematic child service  
39 provision arising from the lack of such evidence.

40 Several papers in this special issue focus on the way such labels as 'deviant' and  
41 'undeserving' have been used socially and politically to justify the disenfranchisement  
42 of people with disability (for example, Porter, Watson and Pearson; De Sales Lima,  
43 Moreira Jacinto and Arantes Faria; Dearing), and the exclusion of their evidence.

44 Dearing's, Petrescu and Lambru's, and Porter, Watson and Pearson's analyses centre  
45 on the political use of the rhetoric of waged work as denoting good or deserving  
46 citizenship (non-dependency), and as being central to a normal life. Prince describes  
47 something similar as emerging from the Canadian survey data. Dearing focuses on the  
48 treatment of those with an intellectual disability (ID) in UK disability employment

1 policy. She describes how a model that predominantly relied on the use of sheltered  
2 workshops was replaced by one that privileged individualised employment support.  
3 This marked a shift from segregation towards open employment with its discourses of  
4 inclusion, civil and legal rights and choice. But it was shaped by disableist biomedical  
5 measures of function, capacity, and psychological determinants of the prospects  
6 of good citizenship as an employed person. Dearing discusses how those with a  
7 moderate to severe ID were more likely to have been employed within the sheltered  
8 workshops because of the lack of opportunity for or access to other work. The change  
9 in policy means they have been pushed into alternatives such as internships, where  
10 token nominal sums are constructed as financial remuneration and ‘paid work’. But  
11 unlike waged work this is not covered by legislation. This ‘fexploitation’ (Ross,  
12 2009), Dearing argues, is morally dubious within the paradox of a disability policy  
13 positioning employment as the best form of social inclusion, yet failing to ensure  
14 provision for inclusive employment.

15 Porter, Watson and Pearson describe the assault on identity often felt by people  
16 being assessed for disability benefits and work capacity according to the deficit-focused  
17 medical model. Casanova and Widman argue this is because syndromes and conditions  
18 that involve the brain and behaviour affect some of the most intimate aspects of a  
19 person’s sense of self. Similarly, Casanova and Widman say, since most disabilities  
20 occur within a biological gradient or spectrum, the many people with disabilities  
21 who fall into the grey zones may be seen as inauthentic. This was a significant theme  
22 in Porter, Watson and Pearson’s study, with the exclusion of these disabilities being  
23 designed into the policy itself. Decontextualised measures of functioning, promoted  
24 as objective and hence valid, reliable and fair (misleadingly so, as this special issue  
25 shows), were adopted on the back of the rhetoric of a ‘culture of dependency’ and  
26 benefit claimants as ‘shirkers and scroungers’. This then was a values-based decision  
27 driven by political contingencies. Porter, Watson and Pearson consider the objectivity  
28 thus achieved as procedural objectivity, with assessments of functioning being flawed  
29 proxy indicators of disability. Claimants themselves talk of personal medical testimony  
30 as the ‘real evidence’ and that produced by the commercial assessors as inauthentic,  
31 detached and lacking an understanding of the physiological, psychological and social  
32 circumstances that together result in a dynamic continuum of functioning.

33 These qualitative studies illustrate how dissatisfaction of people with disabilities  
34 with policies and services is often rooted in disableist experiences that are perceived  
35 as disempowering, dehumanising, and devaluing. This disenfranchisement can lead to  
36 a form of Foucauldian self-policing (Foucault, 1975; Foucault, 1979), with ‘identity  
37 politics’ resulting in an ‘oppressor versus oppressed’ mentality. Porter, Watson and  
38 Pearson’s data and Casanova and Widman’s practice-based discussion both highlight  
39 this. Casanova and Widman suggest that practitioners and policymakers may also  
40 take on the role of the oppressed when criticised by disability movements for their  
41 adherence to the medical model, further silencing those with disability. Porter, Watson  
42 and Pearson’s analysis gives an empirical example.

43 De Sales Lima, Moreira Jacinto and Arantes Faria’s analysis very powerfully further  
44 highlights the harm that can be done when particular social constructions of identity  
45 are used that are not shaped through evidence from the intended beneficiaries of  
46 policies themselves. In their case study, in Mato Grosso do Sul, Brazil, the failure  
47 to do so, and the choice to adopt mistaken cultural norms, resulted in harmful  
48 non-government organisation (NGO) interpretations and operationalisations that

1 served to harmfully reproduce and even increase existing inequalities and prejudices.  
2 Specifically, the principles of the best interests and rights to family and community  
3 life of indigenous children with disability were ironically used as justification for  
4 violating these same rights. The indigenous children they considered, who had all been  
5 in hospital with disabling conditions, were moved by the NGO from hospital either  
6 to institutional foster care for a long period or to non-indigenous substitute families  
7 through formal adoption processes. All the children therefore experienced broken  
8 family and community ties. This policy developed from a false belief that indigenous  
9 people were not competent to care for children with disabilities, a social identity  
10 construction that developed from an anti-indigenous political and social context  
11 and not from evidence itself. Moreover, structural challenges, and a lack of cultural  
12 expertise among the street-level bureaucrats (Lipsky, 1980), meant they could absolve  
13 themselves of responsibility for their actions. These authors argue for the importance of  
14 inter-institutional cooperation and intersectoral dialogue, in which indigenous people  
15 participate, for the formulation and implementation of more culturally appropriate  
16 public policies. Benefits might include the production of relevant qualitative and  
17 quantitative evidence, the instrumentalisation of intersectoral options and policies  
18 matched to the needs of the beneficiaries, and greater adherence by those working  
19 on the ground to the guidelines and principles enshrined within the policies.  
20

## 21 **Political contingencies and impact assessments**

22  
23 The point of social policies is to deal with problems of societal origin that are a  
24 threat to the values and dominant interests of a society, and that can be potentially  
25 alleviated or solved (Jamrozik and Nocella, 1998). So far we have shown that, with  
26 regard to disability policies, the potential beneficiaries may also be falsely perceived  
27 as the threat to society. This can lead to undesirable policy outcomes for those with  
28 disability. Policy decision makers have a legal obligation to take this into account  
29 given that the social and human rights perspectives are enshrined in global statute  
30 and law. This requires impact and evaluation assessments (W.K. Kellogg Foundation,  
31 1998; Patton, 2011), but these are often de-prioritised in policy processes.

32 Petrescu and Lambru describe how, within Romania, the national employment  
33 system collects data about people with disabilities who receive training, counselling  
34 or labour mediation, but there are no data regarding job subsidies or personalised  
35 social support for young people with disabilities. The lack of a comprehensive needs  
36 assessment and impact dataset has reduced the quality of the Romanian disability  
37 strategy and the design of policy measures in this area. Petrescu and Lambru consider  
38 how, when Romanian employment policies for people with disabilities were developed  
39 in 2006, these drew on a social model of disability. This, they point out, was politically  
40 contingent on Romania's accession to the EU. The policymakers used evidence from  
41 sheltered workshops, civil society organisations (CSOs) and civil society networks.  
42 Petrescu and Lambru's own research with these groups revealed that at the time all they  
43 could draw on were comparative impact studies of models from other EU countries,  
44 combined with some informal insights of their own practices. This law was modified  
45 in 2017 to the potential disadvantage of those with disability, pushing them to state  
46 benefits rather than assisted employment. The authorities justified this decision through  
47 a medical model-informed analysis of unspecified data on the number of sheltered  
48 workshops and their commercial activities, proportions of employees with disabilities,

1 and employer disability quotas achieved. The impact on socioeconomic integration  
2 was never formally analysed, though a requirement of the law. Representatives of  
3 sheltered workshops whom Petrescu and Lambru interviewed stated that they had  
4 offered impact evidence in 2017 but that it was not considered in the final decision.

5 Dearing's impact data on the open employment policy for adults with an ID  
6 show the benefits may depend on the severity of ID. Policy impact analyses, Dearing  
7 argues, would give policymakers the knowledge needed to extend the legislation  
8 that covers formal waged work to include the community-based 'work-like' activity  
9 that people with more severe ID often do. Porter, Watson and Pearson, like Dearing,  
10 draw from a UK setting for their analysis of assessments for disability benefits and  
11 work capacity. They argue that assessment reforms have been driven by an ideal of  
12 method (Priestley and Grammenos' 'technical precision'), when it is the product of  
13 inquiry – the impact – that matters most.

14 Meltzer et al consider the absence of the disabled voice from policy evaluations of  
15 market stewardship. Several countries have individualised welfare budgets and devolved  
16 purchasing to people with disability, who can then make individual choices about  
17 what supports to obtain from an available market of services run by government.  
18 Such quasi-markets do not operate like conventional markets, and market stewardship  
19 is needed to 'guide and steer' them towards an appropriate balance between market  
20 efficiencies and policy equity objectives. Meltzer et al point out that current evaluations  
21 of these schemes focus only on simple inputs (such as number of providers), but do  
22 not consider the level and quality of benefits and the needs fulfilment obtained from  
23 bought services, even though that is a stated aim of individual funding schemes.

## 24 25 **Supporting inclusion and evidence to action**

26  
27 Ultimately, as the papers in this issue have shown, decision makers use many kinds of  
28 evidence across the policy process, but this use is influenced by the values, ideologies,  
29 political implications, and budgetary and other resource impacts that are brought to  
30 the policy table, as well as the power of the different policy actors and the prevailing  
31 contexts. This can lead to a tension between the drivers of performance management  
32 and the demand for a rigorous, more objective evidence base on the one hand,  
33 and pressure from non-governmental actors for transparency, accountability, and  
34 a participatory approach on the other hand. Here, Robinson, Valentine and Idle  
35 specifically note the many barriers to non-tokenistic participation of those with  
36 disabilities, shaped through epistemological and power hierarchies regarding what  
37 knowledge matters, who gets to speak, and who is listening. Robinson et al describe  
38 the most common extant form of participation as knowledge transfer, which they  
39 define as the sharing with policy decision makers of 'lived expertise', rather than the  
40 more commonly used and more marginalising term 'lived experience'.

41 Knowledge transfer is commonly manifest through advisory bodies or formalised  
42 service user participation settings, and encompasses what Petrescu and Lambru and  
43 Priestley and Grammenos term advocacy work. It also includes variations of co-design  
44 (Metz et al, 2019), though co-production (Metz et al, 2019) may perhaps be seen  
45 more as collective decision making than knowledge exchange. These different types  
46 of citizen participation are becoming increasingly embedded in policy in many  
47 countries, including Australia (Metz et al, 2019), where Robinson, Valentine and  
48 Idle are based. Often it is not the citizens themselves but their representatives, such

1 as disability organisations and advocates, who participate, however. Participation by  
2 people with disability in most forums requires, Robinson, Valentine and Idle point  
3 out, critical and inclusive methods that are often not deployed.

4 Barriers to meaningful participation include diverse cultures of discrimination  
5 and low expectations (which at best reduce contributions to narratives of experience  
6 rather than expertise), access and accessibility barriers, and the need to include  
7 structural support, opportunity, appropriate information and resources, and skill  
8 development. Robinson, Valentine and Idle suggest the phenomenon of evidence-  
9 making interventions (EMI) as a theoretical framework for enhanced participatory  
10 processes. This recognises that policy implementation and evidence are shaped by,  
11 and can only be understood through, local and specific contexts.

12 Meltzer et al meanwhile suggest a more practical framework to support policy  
13 actors to include lived experience as part of the evidence. Their framework draws  
14 on inclusive, participatory and action research, and particularly addresses access and  
15 accessibility barriers. Accessibility is important to ensure inclusivity across a range  
16 of disabilities and needs, and to avoid a narrow conceptualisation of what counts as  
17 evidence. Meltzer et al's framework also stresses the need to amplify the voices of  
18 people with disability by empowering them to take an active role, so that policymakers,  
19 service providers, and other policy actors respond to what people with disability  
20 actually say they need, not what it is perceived they need. These suggestions are  
21 similar to recommendations for the greater inclusion of other marginalised groups  
22 in evidence production and use for policy (Farooqi et al, 2018).

23 Even when the right evidence is produced, it needs to be translated into action to  
24 be useful. The engagement between the use of research and its production is a two-  
25 way process with demand (pull) and production (push). As we have seen, the use of  
26 research on disability is influenced by the perspectives (theoretical and ideological  
27 assumptions and priorities) of both policymakers and researchers, thus affecting  
28 both the push and pull sides of the equation. The issue then is how different actors,  
29 including researchers, behave and thus influence these evidence ecosystems (Gough  
30 et al, 2019). Papers in this issue provide examples of some possibilities.

31 Priestley and Grammenos undertook collaborative advocacy work with European  
32 Commission civil servants. This led to their successful mainstreaming of disability  
33 equality measures from surveys into EU generic and disability-specific policy processes.  
34 Policymakers across the EU then used the survey evidence to push for better disability  
35 data, benchmarking their own country against others.

36 Petrescu and Lambriu undertook research specifically to inform advocacy work to  
37 push to amend policy. They used multiple approaches to demonstrate the negative  
38 impact of relevant policy on the socioeconomic inclusion of people with disabilities.  
39 The findings were discussed with local and national decision makers, civil society  
40 organisations, companies and trade unions. This resulted in a positive change to the  
41 relevant disability policy in 2020. Thus, like Priestley and Grammenos, Petrescu and  
42 Lambriu were able to show that advocacy involving a collaboration between researchers  
43 and others may be sufficient to result in policy revisions.

44 De Sales Lima, Moreira Jacinto and Arantes Faria's analysis, like Petrescu and Lambriu,  
45 and Priestley and Grammenos, shows the importance of multi-actor collaborations,  
46 but also highlights the complexities and difficulties of advocacy and other forms  
47 of representation of marginalised voices (DeSantis, 2010). Their situational analysis  
48 of the NGO policy-driven breakup of indigenous families with children with

1 disabilities reveals that the indigenous peoples were not passive victims, but created  
2 specific deliberative spaces, such as an intercommunity assembly, to get their voices  
3 heard. These produced important and useful evidence, but this was initially ignored.  
4 Once federal government actors were involved, more attention was given to those  
5 indigenous children's policy actors who had previously been unsuccessful in competing  
6 for space in local decision-making arenas, such as university researchers, members of  
7 the indigenous deliberative arenas, and civil servants.

8 Giordono, in her practice paper, suggests that disability-focused programme  
9 advocacy groups should explicitly adopt an appropriate policy-process framework  
10 work out which evidence production to prioritise in planning, initiative development  
11 and dissemination. This would support further work along the lines of what Petrescu  
12 and Lambro achieved. Whereas Meltzer et al develop a framework to drive the use of  
13 evidence in policy, thus *for* policy, Giordono shows how existing frameworks can be  
14 used to better understand the use of evidence in policy processes, hence *of* policy. For  
15 example, the Social Construction Framework (SCF) (Barbehön, 2020) can be used to  
16 explain how social constructions of people with disability interact with political power  
17 through four social categories ('advantaged', 'dependents', 'contenders' and 'deviants').  
18 This can support predictions of policy welfare and support allocation. It can also show  
19 how such allocations are likely to shift in the event of a shift in social understandings  
20 of disability identity, as promulgated by Prince among others in this issue.

## 22 A toolbox of approaches

23  
24 Just as the collaboration of a range of policy actors is important to disability policy, so  
25 is the use of a combination of approaches to their theoretical underpinnings. Thus, for  
26 example, in her practice paper, Giordono demonstrates how the variety of theoretical  
27 and epistemological bases to the different policy process frameworks means there are  
28 suitable matches across the corresponding variety of models of disability.

29 The greatest focus in this special issue has been on the tensions between the medical  
30 and social or human rights models. Prince, and Casanova and Widman in their practice  
31 paper, consider that a composite approach might be more helpful, with each model  
32 useful for a particular purpose. Only their combined application will fully depict and  
33 then connect the micro phenomena of everyday lived realities to macro level social  
34 structures and state policies, and the relevant connecting social networks (Prince,  
35 this issue). This can lead to expanded spaces for democratic engagement and public  
36 accountability of decision makers.

37 Casanova and Widman argue that some of the tensions, discussed by Porter, Watson  
38 and Pearson and Dearing for example, arise because of a failure by policymakers  
39 to contextualise the different models. Thus, while the medical model is useful in  
40 framing our understanding of human illness, Porter, Watson and Pearson, Priestley  
41 and Grammenos, and Prince show that its perceived objectivity is exaggerated.  
42 Manifestations of its use, such as administrative surveys and welfare assessments, fail  
43 to recognise it as a cultural construct founded on classicism, racism, sexism, liberalism  
44 and ableism (see Casanova and Widman, Porter, Watson and Pearson, and Dearing  
45 for example). Instead of being used as a categorical tool with limitations, the medical  
46 model is then mistaken for its patho-anatomical correlates, in other words taken as  
47 a faithful and objective representation of disability itself. Prince's and Porter, Watson  
48 and Pearson's papers were developed largely because of concerns regarding this. But

1 if this potential trap is understood and guarded against, then the types of evidence it  
2 produces may still have value.

3 Casanova and Widman also tackle some issues with the use of social and rights-  
4 based models. For example, these models have sought to remove the stigma associated  
5 with disability, but in their application – such as by the person-first movement – they  
6 are sometimes considered instead to increase this by marginalising a person's lived  
7 experience of their disability. The neurodiversity model is an example of a disability  
8 rights model borne out of autistic concerns with such application of the social model.  
9 Importantly, it has given a strong voice to many people with autism, but it too has  
10 also generated debates, in this case concerning partial representation.

11 Casanova and Widman conclude by proposing the Biological Gradient Model which  
12 simply intends to promote a 'Goldilocks' approach: one that uses aspects of the medical,  
13 social, neurodiversity, and other disability models that are 'just right' for the policy  
14 problem at hand. In other words, this both draws from their combined strengths rather  
15 than introducing alternative epistemologies, and pushes for simultaneous consideration  
16 of the weaknesses of each. Thus it could be expected to result in the appropriate  
17 production and use of scientific and medical evidence that is methodologically  
18 balanced by epistemologies that exclude negative deficit judgments, rather than  
19 sitting in tension with them. It would, for example, mean that people with disabling  
20 conditions are not considered as deviant or amoral citizens when their condition does  
21 not improve, or if they ascribe to conditions such as neurodiversity and hence do not  
22 aim to be 'repaired'. The toolbox approach would mean they are therefore culturally  
23 accepted, but at the same time have a voice in policy processes that improve access  
24 to the necessary supports they need to live fulfilled lives. And it would mean that  
25 policymakers can draw on approaches in ways that should be more acceptable to all.

## 26 27 **So what does this mean for disability policy and practice moving** 28 **forward?** 29

30 Overall, this collection highlights many problems with the forms of evidence used in  
31 policy processes for disability issues, and the participation by people with disabilities  
32 in policy-process evidence production and use. People with disabilities are frequently  
33 marginalised and excluded from these. Many groups, such as those with ID, may be  
34 entirely missing within existing datasets and therefore absent within policy itself.  
35 Levels of participation in policy processes result, both in terms of the particular voices  
36 that are present and the degree to which they are included or treated as experts in  
37 their own lives.

38 Technical and values issues at the international and national level, and sometimes  
39 unclarified selective use of evidence, feed down into less than sufficient, or tensioned,  
40 practice decisions on the ground. Objectivity can take on a life of its own or it can  
41 be harnessed by policy decision makers procedurally, based on political and economic  
42 contingencies, in ways that at times can be perceived as morally dubious or as falling  
43 outside of current UN frameworks and legislation. People with disability are often  
44 treated as a homogeneous mass that overrepresents those with the greatest voices and  
45 fails to appreciate the gradations of impact that policies will have; one size does not  
46 fit all. This often results in a blind use of partially representative data, the othering of  
47 many people with disabilities or their total exclusion and invisibility, and outcomes  
48

1 that can sometimes harm, particularly those subgroups who are less well represented  
2 in the data or for whom contextualisations are ignored.

3 It is evident from the activities of the different disability movements, and the  
4 inconsistent or juxtaposed use of a variety of different models of disability within  
5 and across policy fields and processes, that disability policymaking may be considered  
6 an especially complex endeavour (Coirney, 2013). Particularly debated within the  
7 disability policy field are the specific meanings of disability and non-disability, and the  
8 influence of this on evidence production and use in policy and practice. Much research,  
9 and not just the papers included in this special issue, suggests that the medical model  
10 still holds sway in many social and institutional settings. Greater use of other models  
11 can shift the policymaker gaze from the individual to structural modes of oppression  
12 (Oliver, 1996). The ontologies and epistemologies on which policymaking practices  
13 are based therefore have a considerable effect in shaping the associated policies.

AQ2

14 So how can the participation of those with disabilities be better supported  
15 theoretically and empirically? We started this discussion above. We wish to make  
16 some further points here, some of which are suggested by this collection but not  
17 evidenced within.

- 18
- 19 1. There needs to be more transparency about the methodological imperfections  
20 inherent in different datasets and forms of data, without lessening the importance  
21 of their 'expressive function'. Priestley and Grammanos provide some starting  
22 suggestions on how this might work.
- 23 2. Multiple forms of evidence are needed to form a composite picture. Context is  
24 important, yet when editing this issue we were surprised by the degree to which  
25 qualitative and ethnographic data are underused in disability policy.
- 26 3. A two-pronged approach is important – the inclusion of people with disability  
27 in evidence production and use, and their consideration within policy – the push  
28 and the pull working in tandem. Frameworks grounded in one or more theories  
29 and models of policymaking, such as suggested in this special issue, can help to  
30 ensure that key considerations are made.
- 31 4. Multiple policy actors, including those with disability, should collaborate to  
32 develop policies that are more appropriate and workable across systems by  
33 negotiating behaviours, decisions and actions (Langer et al, 2016). Features of  
34 complex policy systems should be considered, such as the interactive, iterative  
35 relationship between the development of policy and existing practices, and  
36 the values and politics on which they are based. Without this approach, many  
37 subgroups of people with disabilities will likely remain largely 'othered' in policy,  
38 and much policy will be badly thought-out and implemented.
- 39 5. What it means to have a disability is often improperly understood. Qualitative  
40 data can provide insights but will only represent those who can take part. Data  
41 collection needs improving across ontologies, to better represent those subgroups  
42 currently excluded. This includes better recognition in policymaking and policy  
43 use of the fluid, dynamic nature of many disabilities and diagnosis grey zones, and  
44 the avoidance of procedures that treat the accounts of people with disabilities  
45 as inauthentic or less valid. Their evidence should be considered to represent  
46 expertise as well as experience, so that it is not silenced or deprioritised by others  
47 who claim greater epistemic authority by virtue of their professional role.
- 48

- 1 6. A broader non-ableist approach to inclusion may be appropriate in some cases. For  
 2 example, in policymaking in general, where disability is not a focus, mechanisms  
 3 should nonetheless be incorporated that provide a space for people with disability  
 4 to have the choice if and when to open up about their disability-specific expertise.
- 5 7. Recommendations and frameworks relevant to other marginalised groups such as  
 6 ethnic minorities should be consulted; there are lessons to be learned across groups,  
 7 given the many similarities between them in the concern for disability; evidence  
 8 production; categorisations of difference; expectations around authenticity;  
 9 credibility; capabilities; and the capacity for inclusion. Studies in health, for  
 10 example, may not include particular minority groups (Redwood and Gill, 2013;  
 11 Treweek et al, 2020), or may be based on males alone even when the condition  
 12 affects people regardless of gender (Ravindran et al, 2020). Systems and processes  
 13 are being developed in health to address equity issues in experimental evaluations  
 14 that can provide learning for policy (Welch et al, 2017). Intersectional analyses  
 15 are needed to appreciate how these different identities intersect and converge to  
 16 create discrimination or privilege in different contexts, and in turn how they  
 17 impact on the various forms of their inclusion in policy processes.
- 18 8. We should concentrate on harnessing strengths and assets in disability policy.  
 19 Defining groups in terms of deficits, several papers in this collection show, leads  
 20 to their exploitation or harm. The development of medical devices, science and  
 21 technology has increased the potential for social participation by people regardless  
 22 of disability. Strengths-based approaches are also central to the principles of respect  
 23 for the human rights of people with disabilities, and their potential for important  
 24 contributions. It is important for an assets-based approach not to result in blind  
 25 integration and micro-exclusion (Cologon and Thomas, 2014), something made  
 26 evident in Dearing's paper (this issue) and which can lead to 'othering' in both  
 27 implicit and explicit ways (Cologon and Thomas, 2014).
- 28 9. This collection has also shown – in keeping with a systems approach – the dynamic  
 29 effect of external influences on the ways that evidence is used in disability policy,  
 30 and the degree to which participatory work is incorporated or rejected. Austerity  
 31 measures can result in a pull to the medical model, and global activism or vested  
 32 interests (such as Romania's desire to join the EU, see Petrescu and Lamburu, this  
 33 issue) can pull towards the social or human rights approach. Using Casanova and  
 34 Widman's Goldilocks model to operationalise inclusivity within policy processes  
 35 therefore seems wise.

AQ3

AQ4

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## Conflict of interest

The authors declare that there is no conflict of interest.

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AQ14

# AUTHOR QUERIES

## Author Please Answer all Queries

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