



**Chasing Frankenstein's monster: Information literacy in the black box society**

Journal:	<i>Journal of Documentation</i>
Manuscript ID	JD-02-2019-0035.R1
Manuscript Type:	Article
Keywords:	Information literacy, Algorithmic culture, information literacy education, sociocultural theory, Theory, algorithmic literacy

SCHOLARONE™  
Manuscripts

## Structured Abstract

**Purpose:** To introduce and examine algorithmic culture and consider the implications of algorithms for information literacy practice. The questions for information literacy scholars and educators are how do we understand the impact of algorithms on agency and performativity, and, how do we address and plan for it in our educational and instructional practices?

**Design:** Algorithmic culture and implications for information literacy are conceptualised from a sociocultural perspective.

**Findings:** To understand the multiplicity and entanglement of algorithmic culture in everyday lives requires information literacy practice that encourages deeper examination of the relationship between the epistemic views, practical usages, and performative consequences of algorithmic culture. Without trying to conflate the role of the information sciences, this approach opens new avenues of research, teaching and more focused attention on information literacy as a sustainable practice.

**Originality:** the concept of algorithmic culture is introduced and explored in relation to information literacy and its literacies.

**Keywords:** Algorithmic culture, information literacy

**Chasing Frankenstein's monster: Information literacy in the black box society**

**Introduction**

1  
2  
3 The incorporation and acceptance of algorithms into everyday life has implications for the  
4 practice of information literacy. This premise is based on the view that the ubiquity of  
5 algorithms intersects with everyday life with the potential to reshape practices and culture.  
6 Subsequently, algorithms, should be viewed as a feature with the potential to create or  
7 remake the conditions for everyday life by enabling and/or constraining conceptions of  
8 reality, agency, and performativity (Roberge & Seyfert, 2016). The question for information  
9 literacy scholars and educators is how do we understand the impact of algorithms on agency  
10 and performativity and how do we address and plan for it in our educational and instructional  
11 practices?  
12  
13

14  
15 To be clear, this paper is not about data literacy defined as “the component of information  
16 literacy that enables individuals to access, interpret, critically assess, manage, handle and  
17 ethically use in data” (Prado and Marzal 2013, 124-125). It is about the foundational  
18 concept of information literacy which establishes the theoretical foundations from which  
19 media, digital and *data* literacies are referenced (Lloyd 2017).  
20

21  
22 The theory of information literacy that has been proposed (Lloyd, 2017) states that  
23 information literacy is a practice that is enacted in a social setting. It is a suite of activities  
24 and skills that reference structured and embodied knowledges and ways of knowing relevant  
25 to the context. Information literacy is defined as a way of knowing. We are entangled with  
26 information through sites of knowledge from which we draw to create our information  
27 landscapes. The information sources in those sites of knowledge may be social (local,  
28 nuanced or tacit), physical (embodied, corporeal, referencing the experience of doing),  
29 epistemic (grounded in rules and structures and explicitly expressed), digital and/or analogue,  
30 or embedded in the workplace, education or community; they may require knowledge of  
31 technology and online formats and may be written or presented in other visual forms. What  
32 matters is how we draw from our entanglement with information and how we practise  
33 information literacy. How we understand and express our agency and our capacity to  
34 reflexively understand how information and knowledge is shaped, including the practice,  
35 activity, and skills we use in the creation, production, circulation, and evaluation of  
36 information.  
37  
38

39  
40 An emerging interest for information literacy research therefore should be the insidious creep  
41 of algorithmic culture into the corners of our everyday life. For example, increasingly,  
42 people knowingly or unknowingly delegate slices of authority to algorithms e.g. when they  
43 search for information, accept recommendations for music, confer with medical  
44 recommenders online to find out if they have the symptoms of ‘X’. While there can be  
45 positive aspects to this interaction (when they yield their agency), there is also the potential  
46 for their information landscapes to narrow and deemphasise the socially nuanced and  
47 embodied ways of knowing, thus transforming, reframing, and reconfiguring the nature of  
48 our agency. This is not a new focus, but one that has become more important with human  
49 enmeshment with digital living and is critical to understanding the implications for  
50 information literacy practice (for pedagogy and practice) going forward. The immersion of  
51 algorithmic culture into everyday life has the potential to shift how decision making is  
52 enacted and agency is performed, in addition to what knowledges and ways of knowing are  
53 privileged. Increased recognition of the power of algorithms to shape and remake the  
54 everyday activities of people, makes this an artefact of interest to information literacy  
55 researchers and educators.  
56  
57  
58  
59  
60

1  
2  
3 The opacity of algorithms creates a *wicked* problem for librarians and archivists who have a  
4 vested interest in equitable access, informed citizenry, and the maintenance of public  
5 memory. While algorithms are generally viewed in terms of their capacity to address and  
6 order information systems, there is the potential for algorithmic culture to create a shift in our  
7 understanding of how culture is accessed, practiced, experienced, understood (Striphas, 2015)  
8 and represented. Vesting authority in algorithms and legitimising their social power, can  
9 present challenges in terms of social inclusion, social justice, and equity, as Pasquale (2015, p  
10 8) notes “values and prerogatives that the encoded rules enact are hidden within black  
11 boxes”. The proprietary nature of algorithms and the complexity of delineating the decision-  
12 making elements of algorithms, makes them difficult and tricky to analyse in-depth or as  
13 isolated objects.  
14  
15

16  
17 The approach taken in this conceptual article is sociocultural in that algorithmic culture is  
18 viewed primarily in the context of social relations which exist between humans and non-  
19 humans. Algorithms are analytically represented (Roberge & Seyfert, 2016) as referencing a  
20 practice, that is, a *routinised and routine ways of doings things* ( Reckwitz, 2002). By this  
21 account algorithms (and technologies) represent a site of social cultural production, where  
22 values are “enacted, produced, shared, reified, represented, and reaffirmed” (Dourish and  
23 Bell, 2011 p.78).  
24  
25

26  
27 Conceptualising algorithms from this perspective allows researchers to approach the study  
28 and analysis from a register which does not focus on the concerns of computer scientist but  
29 references the dimensions of social and cultural life scaffolding understanding in social terms  
30 (Beer, 2017). From an information studies perspective, it allows us to direct our focus on the  
31 conditions that enable and or constrain the orchestration of information dissemination and the  
32 capacities to develop information literacy practice that is robust and agile in its responses to  
33 the digital future of which algorithmic culture is a predominate feature.  
34  
35

36 This paper will explore the relationships between algorithms and information literacy. It  
37 responds to the questions about what we need to attend to when considering algorithms and  
38 how do we provide information literacy education that provides resistance to the expansionist  
39 claims of algorithms, while at the same time ensuring that people harness the power of this  
40 culture to their advantage.  
41  
42

### 43 **Algorithmic cultures**

44 Introduced by Striphas, 2015 (after Galloway 2006), the concept of algorithmic culture has  
45 been described as representing an emerging intellectual shift in understanding how culture is  
46 practiced, experienced, and understood (Striphas 2015, p. 395). Traditionally, the ascription  
47 of culture has been the work of humans, but is now increasingly being delegated to  
48 computation processes, which trawl through big data to categorise, hierarchize people, places,  
49 objects, and ideas, suggesting a more taxonomic view of culture is again in operation, leading  
50 to a reassembling of the social (Latour 2005). Striphas (2015), who has an interest in  
51 keywords, points to examples such as the Amazon deranking of gay romance books (p. 396),  
52 other examples include Twitter topics feed, Facebook ‘friends’ recommendations as evidence  
53 of the shift in the work of classifying culture.  
54  
55

56 Algorithms have taken a central place in life<sup>1</sup> and in the process of that positioning, challenge  
57 our long held understanding of culture and what constitutes truth and trust. Definitions of  
58  
59

---

60 <sup>1</sup> Life- the term life in this paper references everyday life, including work, education, community aspects

1  
2  
3 algorithms are constructed in various ways according to the register of the researcher,  
4 suggesting that how they are viewed and defined and what aspects are considered important  
5 are dependent on the approach and register which positions the researcher i.e. a computer  
6 scientist will take a different focus than a social science researcher. Dourish (2016) suggests  
7 definitions of algorithms are produced through an emic (insiders views) which defines the  
8 social boundaries of the practice bound by a specific discourse and set of practices (Dourish,  
9 2016; Seaver, 2017). Dourish describes this emic view in the following way:

12  
13 When technical people get together, the person who says: “I do algorithms” is making  
14 a different statement than the person who says: “I study software engineering” or the  
15 one who says: “I am a data scientist” and the nature of these differences matters to  
16 any understanding of the relationship between data, algorithms, and society” Dourish  
17 (2016, p. 3).

19 From an insider register, in areas such as computer sciences, Kowalski’s (1979) definition  
20 “Algorithm= Logic + Control constructs a taxonomic register of an algorithm as  
21 operationalised in systematic and unbiased ways. Logg, Minsion and Moore (2017, p. 15)  
22 conceptualise and construct algorithms as a series of mathematical calculations. Algorithms  
23 are also defined in the broadest sense “as encoded procedures for transforming input data into  
24 a desired output, based on specific calculations’ (Gillespie 2014, p. 167).

27 A sociological register challenges the emic approach by arguing against definitional  
28 ‘hygiene’ which isolates algorithms and sets them apart from practice (Seaver 2017, p. 3)  
29 highlighting that “the creation of an algorithm happens *in consort* with a wide array of  
30 “techniques and understandings” (Seaver, 2017, p.5 ). This view is clarified by Seaver (2017)  
31 who states that:

33 the technologist who insists that his facial recognition algorithm has no embedded  
34 politics and the critic who argues that algorithmic music recommendations is an  
35 exogenous threat to culture both rely on an a priori distinction between culture and  
36 technical stuff. (Seaver, 2017, p. 5)

38 From this social approach algorithms are often described as existing within a black box and  
39 as such are lacking in transparency (Willson, 2017). This opacity makes them tricky objects  
40 to work with analytically because on one level they represent codes or operations such as  
41 prioritising, sorting, recommending, deciding, while on another they represent the  
42 “realisations of social relations between various actors and actants (Beer, 2017; Roberge &  
43 Seyfert, 2016, p. 13; Willson, 2017). When we search for information, when we use a  
44 calendar, program, online map, our GPS, check our health symptoms online or allow music  
45 recommender to select the music (which will influence our mood), or accept  
46 recommendations about accepting friends or groups into our social networks or the potential  
47 people we might hook up with, we are engaged in a *relation* with an algorithm.

51 From the sociological register, algorithms are conceptualised as having the capacity to  
52 influence and enact performances of people in all corners of life (i.e. health, working,  
53 education and employment opportunities). Willson (2017) conceives of algorithms in terms  
54 of relationships and interactions, as “delegated task or process”, which impacts upon those  
55 things, peoples, and processes that it interacts with - with varying consequences” (p. 139).  
56 Gillespie advocates for melding of humans and computational processes by suggesting that  
57 algorithms represent socio-technical assemblages. While Beer (2017) argues that an  
58 algorithm is not a “detached actor” (Beer, 2017, p. 3) are part of coding practice. This author  
59  
60

1  
2  
3 makes the point that algorithms cannot be separated from the social world, because the  
4 creation of code is not without reference to social power and position. Furthering this  
5 argument, Beer (2017,p.4) suggests that “Algorithms are inevitably modelled on visions of  
6 the social world, and with outcomes in mind, outcomes influenced by commercial or other  
7 interests and agendas”  
8  
9

10 Consequently, definitions of algorithms are constructed in various ways according to the  
11 register of the researcher, meaning that how they are viewed and defined and what aspects  
12 are considered important are dependent on world view in which the researcher operates i.e. a  
13 computer scientist will adopt a different perspective than a social science researcher resulting  
14 in definitions which will focus on the position and concerns of the researcher.

15 To argue that we are shifting to an age where our practices are being reshaped by algorithmic  
16 culture (Galloway, 2006) suggests that algorithms represent a plurality, as one form of culture  
17 within many. This implies that, in this moment, we are involved in a *serious cultural*  
18 exercise that is influenced by non-human actants which are transforming the world through  
19 automation and largely within a black box of privatisation (denying the public access and  
20 scrutiny to that which shapes) leading us to a position where we must strive to understand  
21 how algorithms are both performative and meaningfully rooted in “reality and agency”  
22 (Roberge & Seyfert, 2016, p. 4).  
23  
24  
25

26 Issues and questions of credibility and trust surround algorithms and searching. Questions  
27 have been raised by Introna, (2011; 2016); Halavais, (2009) and Noble (2018) in relation to  
28 issues of representation; knowledge bias, power, issues of marginalisation. In discussing the  
29 search engine society Halavais (2009) argues that the centrality of search engines in helping  
30 to resolve uncertainty have led to our trust in them becoming “an object of faith” (Halavais,  
31 2009, pp.1-2)  
32  
33

34 The ubiquity of algorithms and their capacity to operate in a semi-autonomous way has been  
35 taken up by Willson (2017) whose interests focus on how algorithms are shaping the  
36 everyday and shifting our conceptions of everyday agency and power. Willson draws  
37 attention to everyday practices related to searching, communicating, purchasing. This author,  
38 drawing from Latourian concept of delegation ( Johnson. (1988) argues that an algorithm “is  
39 a delegated task or process and the way it is instantiated and engaged with in turn impacts on  
40 those things, people and processes that it interacts- with varying consequences (p. 189). The  
41 potential for algorithms to narrow human agency was described by Postman (1993), who  
42 suggests that algorithms reference early Taylorist principles of scientific management and  
43 culture, by reducing human agency to a distillation of six principles that focused on  
44 efficiency, relegation of human judgement and subjectivity as obstacles to clarity, valuing of  
45 measurement and the role of experts. These principles have been cited as the underlying  
46 tenets of Google’s intellectual ethic (Carr, 2011).  
47  
48  
49

50 Upon this view, algorithms and their creation can be understood as being entangled within  
51 culture, and reference the enactment of specific practices (Mol, 2002). Consequently, any  
52 examination of algorithms needs to acknowledge and consider the cultures which brings the  
53 objects into being, including the cultural discursive, material economic and social political  
54 dimensions that shape algorithmic culture and by reference, the practices of people whose  
55 practice they are entangled with.  
56  
57

58 **Implications of algorithmic culture “Power, discourse and agency**  
59  
60

1  
2  
3 Algorithms are not produced in a vacuum but are part of the practice of meaning making  
4 through which discourse is replicated; social and technical performances are enacted, and  
5 their outcomes experienced and understood. Because an algorithm is a thing or part of a  
6 larger sequence of code, made by people, it is unavoidably - sometimes unconsciously and  
7 sometimes consciously - subject to cultural biases representing, privileging and prioritising  
8 certain truths while negating others, for example social media feeds, search results represent  
9 forms of decision making about what to present or (re)present (Beer, 2017; Striplas, 2015;  
10 Willson, 2017). This prioritising references historical decisions, which operate through the  
11 algorithm and have future consequences because they shape outputs and have the potential to  
12 influence agency in relation to the limitation or delegation of decision making.  
13 In this respect, algorithms can be ascribed social power which can influence the distribution  
14 of human agency (Neyland & Möllers, 2017).  
15  
16

17  
18 A useful way to view and analyse social power is through a Foucauldian lens (1978; 1980)  
19 where truth is focal to an analysis and subsequent understanding of the 'how' of power,  
20 suggesting that the creation and circulation of algorithms produce a discourse of truth that  
21 may not be refuted because the thinking behind them are not made available. The capacity of  
22 algorithms to produce or direct a version of truth is described by Beer (2017). Firstly, through  
23 material interventions (directing search, prioritising outcomes) the algorithm creates certain  
24 truths around areas such as health, risk, taste, lifestyle choice, and capacity to repay finance  
25 (Beer, 2017, p. 8). Secondly, through truthmaking which references a type of "discursive  
26 intervention" (Beer, 2017, p. 8) the algorithm is enclosed within specific types of truth, which  
27 is then circulated, reproduced, and maintained, ensuring that social power is embedded in the  
28 renewal of specific types of discursive truths. In describing discourse, knowledge and power,  
29 Foucault's interest in discourse lies not in the meaning of the discourse, but in the conditions  
30 that the enable, constrain, and transform the discourse. Foucault in discussing discourse states  
31 that he has no interest in:  
32  
33

34  
35           silently intended meanings, but about the fact and conditions of their manifest  
36 appears; not about the contents which they may conceal, but about the  
37 transformation which they have effected; not about the sense preserved within  
38 them like a perpetual origin, but about the field where they co-exist, reside and  
39 disappear (Foucault, 1991, p. 60).  
40  
41

42  
43 Foucauldian thinking when applied to algorithms, alludes to the role of social power as an  
44 object of analysis which moves the analytical register away from the taxonomic view towards  
45 an analysis of algorithms from a generative cultural perspective that focus on how algorithms  
46 enmesh and interact with the decisions required in everyday life, and the implications of this  
47 enmeshment in terms of reproduction, maintenance and prioritisation of cultural bias and  
48 positioning. Added to this view is the construction of information, knowledge and ways of  
49 knowing.  
50

51  
52 While it is important to acknowledge that algorithms make a significant and positive  
53 contribution to human existence, it is equally important to highlight the social consequences  
54 of algorithmic culture on the fabric of social life. Left unexamined, algorithms have the  
55 potential to produce an unbalanced view by creating the conditions which privilege certain  
56 discourses and encouraging discursive practices over others, and as a consequence, enable  
57 and constrain human agency, as Beer (2017, p. 7) suggests that "when thinking about how  
58 algorithms classify and order, we must...think of the way that algorithms repeat patterns and  
59 thus close down interaction to those that fit existing patterns". This leads to questions about  
60

1  
2  
3 how discourses which underpin algorithmic culture feed into the coding or shaping of  
4 outputs. Other authors argue that it is not the algorithm but the effect/outcome of the  
5 algorithm which requires careful attention. This point emerges in the work of Neyland and  
6 Mollers (2015) who argue that as algorithms are deeply relational, careful research needs to  
7 focus on the “if, then process” to understand the “associations, dependencies and relations  
8 that facilitate those algorithmic processes and their outcomes” (Beer, 2017, p. 7).  
9  
10

11 Viewing algorithmic culture from a sociological register, has the potential to highlight issues  
12 of social justice, inequality, and social exclusion, which left unexamined, can result in  
13 positions of precarity and information poverty. Herein lies a role for information literacy,  
14 which in turn provides the warrant for the interest of librarians, and educators.  
15  
16

### 17 ***Algorithms and information literacy:***

18 To employ the term algorithmic culture is to therefore position the researcher and the  
19 research focus towards an understanding of what constitutes practice and culture that  
20 surround algorithmic construction, and within these elements, information, and knowledge.  
21 This has implications for a socio-cultural approach to information literacy research.  
22 To view culture, algorithmic culture to be specific, in the taxonomic sense (as processual,  
23 ordering) creates the conditions whereby humans accept opacity as a condition beyond the  
24 control of human agency, which results in the acceptance of information and the  
25 orchestration of its dissemination. This is highlighted through research into the rise of  
26 misinformation (e.g. Lewindowsky et.al 2012 work on climate deniers). As Sundin (2017)  
27 recently noted in discussing algorithmically filtered searches:  
28  
29

30  
31 Is the problem the difficulties to distinguish facts from opinions, or rather that we  
32 cannot control what kinds of facts and opinion we meet in our algorithmically filtered  
33 search research and social media feeds? Is the solution more focus on developing  
34 abilities for critical assessing credibility of mediated information or is it rather  
35 somethings else? (2017, np).  
36  
37

38 In this paper, culture is viewed as generative in that it constructs a lens through which to  
39 interpret, make meaning and understand how everyday life happens. Culture is complex and  
40 messy and while it may give the impression of being systematic (and therefore able to be  
41 represented in lists, processes, or organised steps inherent in the ‘if then, then that’ process),  
42 it is subject to emotional and embodied experiences which are viewed through cultural scripts  
43 and cultural understandings that help people make sense. The primacy of emotion in  
44 experience is highlighted by Dourish and Bell (2011) who suggest “critically, then, such  
45 putatively private aspects of experience such as emotion are always already cultural; cultural  
46 aspects of interaction are prior, not consequent, to perception and action” (p. 58).  
47 Subsequently, to view algorithms as contributing or remaking culture, has implications for  
48 the practice of information literacy (as a social practice) because current versions of  
49 algorithmic culture create a register which resist emotional and embodied views of being in  
50 the world and with this resistance, negate the sources of information that inform and are  
51 informed by the lived experience.  
52  
53  
54  
55

### 56 **Information landscapes and algorithms**

57 The ubiquitous enmeshment of algorithms in daily living, has implications for the remaking  
58 and reshaping of culture and this in turn has implications for how people practise information  
59 literacy and how information landscapes are shaped. By association, there are also  
60



1  
2  
3 implications for librarians and educators in terms of information literacy pedagogy and  
4 archivists in relation to memory practices. The recent focus on algorithms as social  
5 expressions of enablement and constraint (and therefore power) has implications for  
6 information landscapes and acts as a catalyst for them to be problematised.  
7

8  
9 Information landscapes are constructed through our action and interaction with information,  
10 people and material objects and reference larger information environments (e.g. health,  
11 education, workplaces, faith) and are referenced through our agency. For example,  
12 ambulance officers, draw from larger information environments related to medical contexts  
13 and from professional practice to create their information landscapes (Lloyd, 2009). In doing  
14 so they also work with material objects which reference and name their situated practice.  
15 Similarly, refugees reconstruct information landscapes that have been fractured through  
16 forced migration, by interacting with the information environments of their receiving  
17 countries, through relationships with people, and by observing how everyday life happens in  
18 their receiving countries (Lloyd 2017).  
19  
20

21 Information landscapes enable the discourses of a society or setting to be materialised (Barad,  
22 2007) and people are spoken into existence and evolve through interaction with other people,  
23 material objects and the embodied performances of a specific setting (Lloyd, 2006) that  
24 reflect enterprises and performances of people engaged in collective action. Through the  
25 intersubjective space we inform our subjectivity and our agency (Lloyd, 2012). While  
26 landscapes have been described in terms of their 'construction' and enabling qualities, little  
27 attention has been paid to what constrains or redefines agentic performance. Understanding  
28 the relationship between the social power of algorithmic culture and agency has implications  
29 for information literacy pedagogy and for research into this topic in library and information  
30 science field.  
31  
32

33  
34 How do algorithms impact on the development of information landscapes? While landscapes  
35 draw from a range of modalities in their construction, it is the epistemic/instrumental  
36 modalities, which are primarily expressed and articulated through text (analogue and digital),  
37 which may influence the expressions of agency in the early stages of learning a practice (e.g.  
38 we may be driven by rules to act in specific ways, following normatively agreed procedures).  
39 This may occur through searching for information online or through more formal expressions  
40 of social ordering such as catalogues. Textual sources have the capacity to influence what  
41 types of knowledge are valued and reference norms and values and can reduce complex  
42 thinking by minimizing other forms of information and knowledge, i.e. embodied, corporeal,  
43 social. This can have implications in relation to marginalisation, control, bias, representation  
44 and result in a loss of agency and narrowing of performativity.  
45  
46  
47

48 ***Dark arts of the social: Information literacy, literacies of information and algorithmic***  
49 ***culture***

50 For researchers interested in the *dark arts of the social* what is at stake or of interest is less to  
51 do with technology and learning accomplished by AI (algorithms specifically), and more to  
52 do with the impact of algorithms on social and cultural dimensions of human life. Upon this  
53 line of thought algorithms represent situated artefacts and generative processes (Willson,  
54 2017, p. 142) which reflects a *dual agency* whereby algorithms simultaneously construct  
55 meaning, and reference the meaning making involved in their own shaping (Roberge &  
56 Melançon (2015, p. 3).  
57  
58  
59  
60

1  
2  
3 A sociological perspective focuses on social life in relation to practices, enactment, and  
4 performativity, coupled with an information perspective, the area of specific focus rests upon  
5 the interactional space that is created between people and algorithms and the implications of  
6 that interaction in terms of constructing information landscapes, meaning making, power and  
7 agency. In an online space, algorithms exert agency in relation to information seeking and  
8 retrieval, the way search results are filtered, how information is presented or prevented and  
9 how it archived or stored. This situation can lead us to question our daily practices, decision  
10 making and performance (regardless of context they occur in) to ensure they are driven by  
11 our capacity to take critical consideration of our circumstances, rather than through the  
12 operationalising of algorithms which in effect reflect a specific algorithmic culture.  
13 Consequently, the social power of algorithms needs to be subject to scrutiny as part of our  
14 information literacy practices primarily because algorithmic culture represents an attempt to  
15 implement human agency over human/non-human agency given that algorithms reference  
16 work undertaken by humans but implemented via technology.  
17  
18  
19

### 20 **Information literacy and algorithmic cultures**

21 How do we provide education about the way an algorithm works, where they are in  
22 operation, what assumptions and biases are inherent in them, and how do we prepare students  
23 to address the challenges of opacity?  
24

25 Academic and school-based information literacy programs, which focus on information  
26 skills, run the risk of creating the circumstances which limit intellectual growth in students,  
27 when information literacy education is focused on the operationalisation of skills rather than  
28 developing a deeply critical and reflexive approach to understanding and critiquing the  
29 conditions which scaffold the operationalisation of information. Similarly, teaching practice  
30 which does not pay sufficient to algorithmic culture and continues to focuses on measuring  
31 the primacy of skills (particularly in the context of digital literacy) face the risk of  
32 maintaining a status quo in terms of research findings. This is supported by research reported  
33 by PEW research centre (Rainie and Anderson, 2017) into the 'algorithm-ization of life'  
34 leading to a conclusion that there is a need for people to develop the capacity to question and  
35 to understand the orchestration and stewardship of information that is both human and non-  
36 human (not only in an academic sense, but in relation to workplace decision making, health  
37 and life in general).  
38

39 In this respect an emphasis on being able to describe the conditions that shape algorithms and  
40 impact on our agency, becomes central to understanding algorithmic culture and affording the  
41 opportunities to critically examine social power and address issues of opacity.  
42  
43

### 44 **Teaching information literacy in the context of algorithmic culture**

45 How do we teach information literacy to ensure that agency and practices such as reflexivity  
46 are highlighted and advocated in ways that scaffold the questioning of results and automated  
47 decisions? While information literacy is the foundational core supported via the literacies of  
48 information, (defined here as the contextualised forms of information literacy – media,  
49 digital, visual etc) incorporating and developing awareness and knowledge of algorithmic  
50 culture becomes key to interrogating how increasingly complex socio-technical interactions  
51 with technologies, algorithms other artefacts, challenge or refocus agency in contemporary  
52 life.  
53

54  
55  
56 Critical literacy and critical pedagogic approaches have the capacity to broaden thinking  
57 around information literacy (as an object of teaching and learning) and to interrogate the role  
58 and implications of algorithmic culture in learning to become an informed user of  
59 information. Examples include earlier work such as Kapitzke's (2003) post structuralist  
60

1  
2  
3 account of information literacy which called for critical exploration of the conditions for  
4 knowledge creation, and later by Elmborg, (2012) who highlighted the complexity of  
5 discourse. Trewell (2015) has advocated teaching to encourage more reflexive approaches  
6 about socio-political power structures which underpin production and dissemination and our  
7 ability to understand and evaluate the results of searching (p.25). Most recently, work by  
8 Haider and Sundin (2019) which focuses on searching for information (a central activity of  
9 information literacy), has demonstrated that teachers rarely identify search as problematic  
10 and it subsequently remains invisible as an object of learning. This invisibility deemphasises  
11 the need to teach critical evaluation, leading these authors to suggest that evaluation of  
12 information is not grounded in an informed understanding of the workings of search engines”  
13 (2019, p.111).  
14  
15

16  
17 In extending approaches to information literacy pedagogy and research into the practice,  
18 focus should move beyond issues of access, searching and evaluation of information to  
19 include an examination of algorithmic culture. While information literacy should be viewed  
20 as a socially situated practice, the enmeshment of algorithms into everyday life, should lead  
21 us to question how algorithmic culture *travels across settings*, e.g. via tools such as search  
22 engines and the implications for our understanding how information and knowledge are  
23 shaped and reshaped.  
24  
25

26 Upon this account, the concept and practise of reflexivity becomes an important aspect of  
27 information literacy and can focus our attention on how algorithms are expressed and  
28 operationalised (through our actions and interactions with interfaces and programs) and the  
29 conditions, assumptions and biases that are inherent in their production and  
30 operationalisation. Sundin (2017) has described this addition to the suite of literacies of  
31 information as algorithmic literacy.  
32  
33

34 To build a critically reflexive approach to algorithms into information literacy pedagogy, key  
35 concepts such as bias, trust, credibility, opacity, diversity, and social justice,  
36 commensurability (how algorithms interact with us to shape and reshape knowledge and  
37 agency) and performativity, should be incorporated to supplement and deepen concepts such  
38 as search, and the core activities associated with current information literacy practice. In this  
39 respect, algorithmic literacy, differs from digital literacy, which focuses on core information  
40 literacy skills in the digital context, because it requires examination of culture (in both  
41 analogue and digital spaces), as a generative proposition, and the construction of algorithms  
42 should be viewed as a practice which influences other aspects of social life. By this account  
43 the construction of an algorithm is a practice that is nested within other practices and  
44 influenced by specific views of the world.  
45  
46  
47

### 48 **Conclusion**

49 While algorithms have been working away quietly for many years, the sudden rise in big  
50 data, complex social interactive sites, interest by business, and their invasion into everyday  
51 life through accelerated mediation of technology, mean that these pieces/strings of code have  
52 also risen in people’s consciousness. This rise invokes many questions for information  
53 literacy researchers and educators about power, agency, reflexivity, and trust.  
54  
55

56 To fail to question and interrogate the rise of algorithmic culture is to run the risk of  
57 diminished intellectual growth - where the provision of information or decision making is  
58 based on the lowest common denominator. Without critical approaches to information and  
59 its literacies we are in danger of forfeiting or at least allocating responsibility for our agency  
60

and for the socially nuanced and embodied ways of knowing, which often makes actions and interactions, messy, complex, difficult to decide upon, time consuming, but above all - human.

To assess algorithmic culture as part of our information literacy practice we need to develop understanding of multiplicity and entanglement; learn to recognise epistemic views, practical usages, and performative consequences. Without trying to conflate the role of the information studies field, this approach opens new avenues of research, teaching and more focused attention on information literacy as a sustainable practice.

## References,

- Beer, D. (2017). The social power of algorithms. *Information, Communication & Society*, 20, 1, pp 1-13
- Barad, K. (2007). *Meeting the universe halfway: Quantum physics and the entanglement of matter and meaning*. duke university Press.
- Carr, N. (2011). *The shallows: What the Internet is doing to our brains*. WW Norton & Company.
- Dourish, P. (2016). Algorithms and their others: Algorithmic culture in context. *Big Data & Society*, 3 (2), 2053951716665128.
- Dourish, P., & Bell, G. (2011). *Divining a digital future: Mess and mythology in ubiquitous computing*. Cambridge Mass: London: MIT Press
- Elmborg, J. (2012). Critical information literacy: Definitions and challenges. *Transforming information literacy programs: Intersecting frontiers of self, library culture, and campus community*, American Library Association: pp.64, pp.75-80.
- Foucault, M. (1978). The history of sexuality: An introduction. Vol. 1. *New York: Vintage*, p. 208.
- Foucault, M. (1980). *Power/knowledge: Selected interviews and other writings, 1972-1977*. C. Gordon (Ed.), Harlow: Longman.
- Foucault, M (1991) Politics and the study of discourse. In G. Burchell, C. Gordon, & P. Miller (Eds.), *The Foucault effect: Studies in governmentality* (pp 53-72). Chicago, IL: The University of Chicago Press
- Galloway, A. R. (2006). *Gaming: Essays on algorithmic culture* (Vol. 18). University of Minnesota Press
- Gillespie, T. (2014). The relevance of algorithms. *Media technologies: Essays on communication, materiality, and society*, p. 167.
- Introna, L. D. (2011). The enframing of code: Agency, originality and the plagiarist. *Theory, Culture & Society*, 28(6), pp.113-141
- Introna, L. D. (2016). The algorithmic choreography of the impressionable subject. In Seyfert, R., & Roberge, J. (Eds.). (2016). *Algorithmic cultures: essays on meaning, performance, and new technologies* (Vol. 189). Taylor & Francis. (pp. 38-63). Oxford :Routledge. pp. 26-51.
- Tewell, E. (2015). A Decade of Critical Information Literacy: A Review of the Literature. *Communications in Information Literacy*, 9 (1), 24-43. <https://doi.org/10.15760/comminfolit.2015.9.1.174>
- Halavais, A. (2009). *Search engine society*. John Wiley & Sons.
- Kowalski, R. (1979). Algorithm= logic+ control. *Communications of the ACM*, 22(7), pp. 424-436.
- Introna, L. D. (2016). Algorithms, governance, and governmentality: On governing academic writing. *Science, Technology, & Human Values*, 41(1), pp.17-49.
- Johnson, J. (1988). Mixing humans and nonhumans together: The sociology of a door-closer. *Social problems*, 35(3), 298-310.
- Kapitzke, C. (2003). Information literacy: A review and poststructural critique. *Australian Journal of Language and Literacy*, 26(1), 53-66.
- Latour, B. (2005). *Reassembling the social: An introduction to actor-network-theory*. Oxford university press.
- Lewandowsky, S., Ecker, U. K., Seifert, C. M., Schwarz, N., & Cook, J. (2012). Misinformation and its correction: Continued influence and successful debiasing. *Psychological Science in the Public Interest*, 13(3), pp.106-131.
- Lloyd, A. (2006). Information literacy landscapes: an emerging picture. *Journal of documentation*, 62(5), pp.570-583.
- Lloyd, A. (2009). Informing practice: information experiences of ambulance officers in training and on-road practice. *Journal of documentation*, 65(3), pp.396-419.
- Lloyd, A. (2012). Information literacy as a socially enacted practice: Sensitising themes for an emerging perspective of people-in-practice. *Journal of Documentation*, 68(6), pp.772-783.
- Lloyd, A. (2017). Information literacy and literacies of information: a mid-range theory and model. *Journal of Information Literacy*, 11(1), pp.91-105.

- 1  
2  
3 Lloyd, A. (2017). Researching fractured (information) landscapes: Implications for library and information  
4 science researchers undertaking research with refugees and forced migration studies. *Journal of Documentation*,  
5 73(1), pp.35-47.
- 6 Logg, J. M., Minson, J. A., & Moore, D. A. (2019). Algorithm appreciation: People prefer algorithmic to human  
7 judgment. *Organizational Behavior and Human Decision Processes*, 151, pp.90-103.
- 8 Mol, A. (2002). *The body multiple: Ontology in medical practice*. Duke University Press.
- 9 Noble, S. U. (2018). *Algorithms of Oppression: How search engines reinforce racism*. NYU Press.
- 10 Neyland, D., & Möllers, N. (2017). Algorithmic IF... THEN rules and the conditions and consequences of  
11 power. *Information, Communication & Society*, 20(1), pp.45-62.
- 12 Pasquale, F. (2015). *The black box society: The secret algorithms that control money and information*. Harvard  
13 University Press
- 14 Postman, N. (1993). *Technopoly: The surrender of culture to technology*. New York, NY: Vintage Books.
- 15 Prado, J. C., & Marzal, M. A. (2013). Incorporating data literacy into information literacy programs: Core  
16 competencies and contents. *Libri*, 63(2), pp.123-134.
- 17 Rainie, L & Anderson (2017) Code Dependent: Pros and Cons of the Algorithm Age, PEW Research Centre  
18 accessed <http://www.pewinternet.org/2017/02/08/code-dependent-pros-and-cons-of-the-algorithm-age/>
- 19 Reckwitz, A. (2002). Toward a theory of social practices: A development in culturalist theorizing. *European*  
20 *journal of social theory*, 5(2), pp.243-263.
- 21 Roberge, J., & Melançon, L. (2017). Being the King Kong of algorithmic culture is a tough job after all:  
22 Google's regimes of justification and the meanings of Glass. *Convergence*, 23(3), pp.306-324.
- 23 Roberge, J & Seyfert, R (2016), What are algorithmic cultures? In Seyfert, R., & Roberge, J. (Eds.). (2016).  
24 *Algorithmic cultures: essays on meaning, performance, and new technologies* (Vol. 189). Taylor & Francis, pp.  
25 2-25.
- 26 Seaver, N. (2017). Algorithms as culture: Some tactics for the ethnography of algorithmic systems. *Big Data &*  
27 *Society*, 4(2), 2053951717738104.
- 28 Seaver, N. (2018). What should an anthropology of algorithms do? *Cultural Anthropology*, 33(3), 375-385.
- 29 Sundin, O. (2017). Critical algorithm literacies: An emerging framework. Abstract from ECREA Digital Culture  
30 and Communication Section Conference, Brighton, United Kingdom.
- 31 Striphas, T. (2015). Algorithmic culture. *European Journal of Cultural Studies*, 18(4-5), 395-412.
- 32 Tewell, E. (2015). A decade of critical information literacy: A review of the literature. *Communications in*  
33 *Information Literacy*, 9(1), 2. pp 24-43.
- 34 Willson, M. (2017). Algorithms (and the) every day. *Information, Communication & Society*, 20 (1), 137-150.
- 35  
36  
37  
38  
39  
40  
41  
42  
43  
44  
45  
46  
47  
48  
49  
50  
51  
52  
53  
54  
55  
56  
57  
58  
59  
60