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# A survey study of women's responses to information about overdiagnosis in breast cancer screening in Britain

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**Background:** There is concern about public understanding of overdiagnosis in breast cancer screening, and uncertainty about the likely impact on screening participation.

**Methods:** In a population-based survey of 2272 women, we assessed understanding of overdiagnosis and screening intentions before and after exposure to an explanation of overdiagnosis, and one of the three information formats providing an estimate of the rate of overdiagnosis based on the findings of the UK Independent Review.

**Results:** Subjective and objective comprehension of overdiagnosis was moderate across information formats (64% and 57%, respectively). Following overdiagnosis information, 7% of women showed a decrease in screening intention, with a stronger effect among women below screening age (<47 years), and receiving the estimate of the rate of overdiagnosis in a simple ratio format (one life saved to three overdiagnoses).

**Conclusions:** Brief written information on overdiagnosis was incompletely understood, but reduced breast screening intentions in a proportion of women, regardless of comprehension. Subjective comprehension was lower among women who had not yet reached screening age but the deterrent effect was higher.

Opinions on the efficacy of mammography screening for breast cancer are divided in the scientific community (Duffy *et al*, 2010; Gotzsche and Jorgensen, 2011). The lack of consensus among experts, together with intrinsic difficulties in accurately estimating rates of overdiagnosis, makes communicating with the public about the harms and benefits of breast screening challenging. A recent independent review in the UK concluded that mammography screening is effective, but estimated that, for every life saved by the NHS breast screening programme, approximately three women are diagnosed and treated for a cancer that never would have harmed them (Independent UK Panel on Breast Screening, 2012), though this estimate is far from certain. The review recommended that the NHS information materials should include clear information on overdiagnosis, and they now include this information in three formats (NHS, 2013).

Despite a rigorous development process (Hawkes, 2012; Informed Choice about Cancer Screening, 2014), little is known about the public's understanding of overdiagnosis or the likely impact of overdiagnosis information on women's choices about screening participation. Recent qualitative studies found that information on overdiagnosis was difficult for screening-eligible women to understand and was often surprising (Hersch *et al*, 2013; Waller *et al*, 2013), but did not appear to have much impact on screening intentions.

The first aim of this study was to assess change in screening intention in response to overdiagnosis information, and to test the hypothesis that intentions would be reduced more among women who had not yet been invited for screening than those already eligible, whose attitudes may be resistant to change.

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Table 1. Baseline characteristics of the sample by screening eligibility (n and column %)

	Not yet eligible for screening (n = 1318)	Eligible for screening (n = 954)	P for difference
Age in years (mean; standard deviation; range)	35.3 (6.3) 25–46	62.1 (5.2) 53–70	NA
<b>Marital status</b>			
Married/living as married	848 (64.3)	585 (61.3)	$\chi^2(2) = 239.2,$ $P < 0.0001$
Single	352 (26.7)	80 (8.4)	
Separated/divorced/widowed	118 (9.0)	289 (30.3)	
<b>Socioeconomic status<sup>a</sup></b>			
0 (most deprived)	220 (16.9)	145 (15.6)	$\chi^2(3) = 14.7,$ $P = 0.002$
1	432 (33.3)	359 (38.6)	
2	379 (29.2)	287 (30.8)	
3 (most affluent)	268 (20.6)	140 (15.0)	
<b>Breast screening history</b>			
Never screened	NA	82 (8.7)	NA
6 or more years ago		41 (4.4)	
3–5 years ago		155 (16.5)	
Less than 3 years ago		662 (70.4)	
<b>Breast screening intention (pre-information)</b>			
Probably/definitely yes	1187 (90.1)	872 (91.4)	$\chi^2(2) = 19.2,$ $P < 0.0001$
Not sure	78 (5.9)	24 (2.5)	
Probably/definitely not	53 (4.0)	58 (6.1)	
<b>Previous awareness of overdiagnosis</b>			
Aware	592 (44.9)	608 (63.7)	$\chi^2(1) = 78.6,$ $P < 0.0001$
Unaware/don't know	726 (55.1)	346 (36.3)	
Sample sizes vary slightly owing to missing data			
<sup>a</sup> Composite measure of socioeconomic status gives one point each for having degree-level qualifications, having a car in the household and being in occupational social grade A/B/C1.			

The second aim was to compare the three formats of overdiagnosis information included in the NHS information materials. We hypothesised that the simple ratio format (lives saved: overdiagnoses) would be easier to understand – and therefore have more impact on screening intentions – than information involving actual (large) numbers of lives saved or women overdiagnosed (Trevena *et al*, 2013).

We addressed these aims using an experimental design in a large, population-based sample. Participants were randomised to one of the three formats of overdiagnosis information that are in the current NHS leaflet. Comprehension was assessed after exposure. Intention to attend was assessed before and after information exposure. Given the particular interest in the extent to which overdiagnosis information would reduce screening participation, our main outcome of interest was decreased intention.

## MATERIALS AND METHODS

The survey was carried out as part of TNS-International's omnibus survey in July 2013 using stratified random location sampling and home-based computer-assisted personal interviewing. Data were analysed from 2272 women aged 25–46 (below screening age) and 53–70 years (screening eligible), in England, Scotland or Wales (see 'Supplementary File 1' for details of participant flow).

The main outcome measure was intention to participate in future breast screening (see 'Supplementary File 2' for details of measures and coding). This was asked before and after exposure to overdiagnosis information. Change in intention was coded as 'decrease' vs 'no decrease'.

Before information exposure, we assessed previous awareness of overdiagnosis. Subjective comprehension of the overdiagnosis information was assessed using items adapted from Woloshin *et al* (2005), and objective comprehension by asking whether attending screening increased or decreased the likelihood of a breast cancer diagnosis (Hersch *et al*, 2013). Previous breast screening participation, age, marital status and socioeconomic status (based on the sum of responses to questions on occupational group, education, and car ownership) were also assessed.

Participants received a brief explanation of the concept of overdiagnosis (for details, see 'Supplementary File 3') and were randomised to one of three information conditions: Version 1 in which the rate of overdiagnosis was framed as a ratio (one life saved to three overdiagnoses), Version 2, which gave the total number of overdiagnoses compared with lives saved in the UK (4000 and 1300, respectively), or Version 3, which gave the numbers of overdiagnoses and lives saved for every 200 women screened for 20 years (3 and 1). All information was taken from the new breast screening leaflet.

Analyses were carried out using PASW Statistics 20 (IBM Corp, 2011).

## RESULTS

**Baseline measures.** Characteristics of the sample ( $n = 2272$ ) divided into the age-eligible range for screening ( $n = 954$ ) and not yet eligible for screening ( $n = 1318$ ) are shown in Table 1. At baseline, screening intention was high (91%, 2059/2272, expressed a positive intention), and slightly higher in the age-eligible group.

**Table 2.** Differences in follow-up measures by screening eligibility and information version (n and column %)

	Differences by screening eligibility				Differences by information version			
	Whole sample (n = 2272)	Not yet eligible (n = 1318)	Screening eligible (n = 954)	Difference	Version 1 (3:1 ratio) (n = 758)	Version 2 (total numbers) (n = 736)	Version 3 (per 200 women) (n = 778)	Difference
<b>Breast screening intention (post-info)</b>								
Probably/definitely yes	2041 (90.2)	<b>1169 (89.0)</b>	<b>872 (92.0)</b>	$\chi^2(2) = 28.8$ , <b><i>P</i> &lt; 0.0001</b>	683 (90.5)	669 (91.4)	689 (88.9)	$\chi^2(4) = 3.7$ , <i>P</i> = 0.45
Not sure	118 (5.2)	<b>95 (7.2)</b>	<b>23 (2.4)</b>		37 (4.9)	37 (5.1)	44 (5.7)	
Probably/definitely not	103 (4.6)	<b>50 (3.8)</b>	<b>53 (5.6)</b>		35 (4.6)	26 (3.6)	42 (5.4)	
Missing	10							
<b>Change in intention (pre- to post-info)</b>								
No change/Increase in intention	2112 (93.4)	<b>1207 (91.9)</b>	<b>905 (95.5)</b>	$\chi^2(1) = 11.6$ , <b><i>P</i> = 0.001</b>	<b>689 (91.3)</b>	<b>695 (94.9)</b>	<b>728 (93.9)</b>	$\chi^2(2) = 8.8$ , <b><i>P</i> = 0.01</b>
Decrease in intention	150 (6.6)	<b>107 (8.1)</b>	<b>43 (4.5)</b>		<b>66 (8.7)</b>	<b>37 (5.1)</b>	<b>47 (6.1)</b>	
Missing	10							
<b>Objective understanding of overdiagnosis<sup>a</sup></b>								
Correct	1283 (56.7)	<b>784 (59.7)</b>	<b>499 (52.5)</b>	$\chi^2(1) = 11.8$ , <b><i>P</i> = 0.001</b>	436 (57.8)	411 (55.9)	436 (56.3)	$\chi^2(2) = 0.6$ , <i>P</i> = 0.73
Incorrect/don't know	981 (43.3)	<b>529 (40.3)</b>	<b>452 (47.5)</b>		318 (42.2)	324 (44.1)	339 (43.7)	
Missing	8							
<b>Subjective understanding of overdiagnosis<sup>b</sup></b>								
Any uncertainty	802 (35.6)	<b>497 (38.0)</b>	<b>305 (32.4)</b>	$\chi^2(1) = 7.5$ , <b><i>P</i> = 0.006</b>	256 (34.3)	266 (36.2)	280 (36.3)	$\chi^2(2) = 0.8$ , <i>P</i> = 0.66
No uncertainty	1449 (64.4)	<b>812 (62.0)</b>	<b>637 (67.6)</b>		490 (65.7)	468 (63.8)	491 (63.7)	
Missing	21							

Significant group differences are shown in bold. Samples sizes vary slightly between analyses due to missing data.  
<sup>a</sup>Response to the question: who do you think is more likely to be diagnosed with breast cancer? Women who have screening mammograms (correct) or women who do not have screening mammograms (incorrect).  
<sup>b</sup>Derived from three items assessing ease of understanding, confidence in having made sense of the information and knowing how to interpret the information; see Supplementary File 2 for wording and coding details.

Around half were already aware of overdiagnosis (53%, 1200/2272); slightly more in the age-eligible group.

**Post-information measures.** Subjective comprehension of overdiagnosis information was expressed by about two-thirds of women, with 64% showing no uncertainty on any of the subjective measures (Table 2). Objective understanding was slightly lower, with 57% correct. Younger women’s objective understanding was better than older women’s (60% vs 53% correct, respectively), but they were less subjectively certain (62% vs 68%, respectively). Subjective and objective comprehension were modestly correlated in the whole group ( $r = 0.14$ ,  $P = 0.01$ ) and both age groups (younger:  $r = 0.14$ ,  $P = 0.01$ ; older:  $r = 0.16$ ,  $P = 0.01$ ). There were no differences in objective or subjective comprehension by version (see Table 2).

Screening intentions remained high after information exposure; 90% of respondents said they would ‘probably’ or ‘definitely’ attend (Table 2). Among the 2262 respondents who answered the intention question at both time points, 89% had no change in intention, 4% increased their intention and 7% decreased their intention. As hypothesised, younger women were more likely than older women to show decreased intentions to participate (8% vs 5%, respectively; Table 2).

Consistent with our second hypothesis, significantly more respondents exposed to Version 1 (ratio information) decreased their intention (9%), compared with Version 2 (5%) or Version 3 (6%) (Table 2).

We used logistic regression analyses to examine predictors of decreased screening intention (Table 3) controlling for marital status and socioeconomic status. Decreased intention was more likely in respondents not yet eligible for screening (OR = 1.96; 95% CI: 1.33–2.89), exposed to Version 1 vs the other formats (OR = 1.50; 95% CI: 1.02–2.22), with no prior awareness of overdiagnosis (OR = 1.48; 95% CI: 1.05–2.08), and who expressed subjective uncertainty about comprehension (OR = 1.47; 95% CI: 1.04–2.06). To test whether prior awareness or comprehension mediated the age or version effects, we used a multivariate model. Screening eligibility, version and subjective uncertainty remained significantly associated with decreased intention, with little change in the odds ratios. Previous awareness of overdiagnosis became non-significant, indicating it was likely to be a marker of screening eligibility.

**DISCUSSION**

In this population-based sample of women, prior awareness of overdiagnosis in breast screening was moderate (53%), and significantly lower (45%) in women not yet age-eligible for the national breast screening programme. After exposure to any of the three formats of overdiagnosis information used in the NHS information leaflet, just over a third of women (36%) expressed some uncertainty about their ability to interpret the information, and almost half (43%) failed to understand that screening increases

Table 3. Odds of decreased screening intention

	<b>n (row %) decreasing intention</b>	<b>Adjusted odds ratios<sup>a</sup> (CI: 95%) n = 2213–2223</b>	<b>Fully adjusted model<sup>b</sup> Odds ratio (CI: 95%) n = 2207</b>
<b>Screening eligibility group</b>			
Screening eligible (ref)	43 (4.5)	1.00	1.00
Not yet eligible	107 (8.1)	<b>1.96 (1.33–2.89)</b>	<b>1.84 (1.24–2.74)</b>
<b>Information version</b>			
Version 3 (per 200 women) (ref)	47 (6.1)	1.00	1.00
Version 1 (3 : 1 ratio)	66 (8.7)	<b>1.50 (1.02–2.22)</b>	<b>1.62 (1.09–2.40)</b>
Version 2 (total numbers)	37 (5.1)	0.81 (0.52–1.26)	0.83 (0.53–1.30)
<b>Previous awareness of OD</b>			
Aware	66 (5.5)	1.00	1.00
Unaware/don't know	84 (7.9)	<b>1.48 (1.05–2.08)</b>	1.31 (0.92–1.86)
<b>Objective understanding of OD</b>			
Correct (ref)	86 (6.7)	1.00	1.00
Incorrect/don't know	63 (6.5)	0.94 (0.66–1.32)	0.93 (0.65–1.32)
<b>Subjective understanding of overdiagnosis information</b>			
No uncertainty (ref)	83 (5.7)	1.00	1.00
Any uncertainty	66 (8.3)	<b>1.47 (1.04–2.06)</b>	<b>1.43 (1.01–2.02)</b>

Abbreviation: OD = overdiagnosis.  
<sup>a</sup>Odds ratios are adjusted for marital status and SES. Sample sizes vary owing to missing data.  
<sup>b</sup>Model includes all the variables in the table and adjusts for marital status and SES.

the risk of a breast cancer diagnosis; poorer understanding of overdiagnosis than has been found following more detailed explanations (Hersch *et al*, 2013). This suggests that, even leaving aside the fact that that rate of overdiagnosis is a highly contested issue, the concept itself is difficult to understand. Brief information, of the sort sent to women in the UK with their screening appointment, may not be enough to facilitate informed choice.

Although intentions to attend screening remained high after overdiagnosis information, 5% of age-eligible women showed decreased intentions to participate in screening; rising to 8% among women not yet eligible for screening. This provides support for our hypothesis that overdiagnosis information would have more impact on women for whom a screening decision was novel, whereas those already in the screening programme may have stable beliefs and intentions.

We found small differences in intention change between different versions of the numerical information. Expressing the information as a ratio of lives saved to overdiagnoses (1 : 3) was associated with a greater decrease in intention than the other information formats. This suggested a better understanding of information presented using small numbers, but in the analyses, the effect of version was not explained by comprehension. The perceived likelihood of overdiagnosis rather than the phenomenon itself maybe more off-putting in the ratio format.

One limitation of the study is that women were provided with little time to process the information, and thus our findings demonstrate only its immediate impact. The outcome was intention rather than actual screening uptake, which was inevitable as we were interested in women outside the eligible age range, but future research should assess the impact on actual screening uptake. We did not have information on survey non-responders so cannot rule out the possibility that our sample differed systematically from the wider population, although by using an omnibus survey, we minimised the chance that

participation would be biased by health-related beliefs. Finally, we used the term 'overdiagnosis' rather than 'overtreatment', which has been found to be preferred by some women (Hersch *et al*, 2013) and provided only brief information that did not give a nuanced account of the range of outcomes that might be experienced following overdiagnosis. This may have had an impact on our findings.

This study suggests that brief, written information on overdiagnosis is unlikely to have a major impact on participation in breast screening, but may be off-putting to women not yet eligible for screening, particularly when they see the 1 : 3 ratio of lives saved to overdiagnoses. If 8% of women invited for screening for the first time decided not to attend, this would represent a significant drop in screening coverage in the long term. More research is needed to explore the impact of presenting women with personalised information or with a range of estimates of the harms and benefits of screening, as has been described in a recent US paper (Welch and Passow, 2014). It will also be important to see whether international differences in attitudes exist; and whether attitudes change over time, as women are exposed to more information about the limitations of screening.

Women in the general population in Britain appear to be less concerned by the prospect of overdiagnosis than some clinicians; although the simplest information format resulted in a small reduction in intentions to participate, especially among women who had not yet reached screening age. The relatively poor comprehension combined with little impact on intentions suggests that brief written materials may not achieve a full appreciation of the balance of harms and benefits of breast screening, or counteract the public's very positive attitudes towards cancer screening in general (Schwartz *et al*, 2004). However, the limited impact on intentions could also be interpreted in the context of the 'better safe than sorry' philosophy that has been observed in qualitative research.

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## CONFLICT OF INTEREST

The authors declare no conflict of interest.

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