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# MetaLib/SFX at UCL

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### **Overview**

□ Background at UCL

□ SFX implementation, feedback and use

MetaLib implementation, feedback and use





### Background



- UCL (University College London) research university 18,000 students and 6,000 staff.
- □ UCL Library Services 17 sites, 200 staff.

#### Library organisation:

- Central services: reader services, subject librarians, bibliographic services (acquisitions/cataloguing/serials), IT Services Group, etc.
- □ Site library teams

# **Electronic library resources at UCL**

- □ 7,000 electronic journals
- □ 150 subscription databases
- Growing e-books collection
- Aleph library management system & OPAC
- □ Online reading lists
- Digitised exam papers
- E-prints institutional repository
- Digitised images from special collections

Originally presented through Library Services website



# SFX at UCL

Purchased to enhance library users' experience, through context-sensitive linking



- □ Implementation April September 2004
- Basic menu services chosen (full text and library catalogue searches)
- □ Kept the name "SFX"
- Activated in as many databases as possible
- □ Not using A-Z list of ejournals (keep our own)





# **SFX: promotion & training**

- Promotion and training for Library staff during summer vacation
- □ Problems:
  - □ Staff on holiday
  - □ SFX button not "live" on databases limited practice
- Promotion and training for users
  - at start of new academic year
    - UWebpages (Link)
    - Leaflet
    - □ Subject librarian training
    - Newsletter
    - □ Academic department briefings



#### SFX: feedback & use



### SFX: feedback and use

#### Successes

More seamless access in general, but particularly:
 Linking from library catalogue to full-text
 Links in GoogleScholar

**UC** 

#### □ Challenges

□ What does "SFX" mean?

□ SFX is not available in all sources (eg PubMed)

□ Cultural change (A-Z ejournals list – from in-house to SFX?)

# MetaLib at UCL

- Purchased to provide a single search gateway to electronic resources
- □ Implemented January September 2005
- □ Kept the name MetaLib
- □ Initially offered as a <u>parallel</u> access route with Webpages





# MetaLib: promotion & training

- □ Training of Library staff throughout summer vacation
- □ Free pens!
- UWebpages (Link)
- Leaflet
- Newsletter
- □ Academic department briefings (email / committees)
- Subject librarian training





### **MetaLib end-user training**

How will you promote it? How does MetaLib fit in?

- □ Subject-specific approaches
- □ MetaLib: Radical shift or after-thought?
- □ MetaLib: Tool for novice or expert users?
- □ How much help documentation is required?

Some examples...



### **1. Speech Sciences**

 Inter-disciplinary eg medicine, psychology, linguistics, education
 UCL Department of Human Communication Science
 "Speech Sciences" defined as a sub-category of "Biomedicine and Health" in MetaLib

Librarian is presenting MetaLib as the starting point

By Metallib     Main menu:   Find Resource     CrossSearch     Sub-menu:   CrossSearch     CrossSearch     CrossSearch     Subject:   Biomedicine and Health     Subject:   Biomedicine and Heal     Subject:   Biomedicine and Health     Subject:   Biomedicine and Heal     Pathology   Physiology     Pathology     Pathology     Pathology     Pathology     Pathology     Bandolier   Surgery   Bandolier   Blackwell Synergy     Pull-text resource () ()   Bandolier   Blackwell Synergy     Hidhwire Press   Bearch + Link   Full-text resource () ()   Hidhwire Press   Bearch + Link   Hidhwire Press   Bearch + Link   Hidhwire Press   Bearch + Link   Full-text reso	etaLib™ - CrossSearch - Microsoft Ir	nternet Explorer		-
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# 2. Comparative literature

- □ Study of literary works from different cultures/languages
- □ Small course 15-25 postgrad students per year at UCL
- □ No MetaLib category "Comparative Literature"
- □ Create <u>MyResources sets</u> by drawing on individual language sets, plus anthropology, general humanities, etc.
- □ Could search for resources by keyword "language"

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<u>Dokumentasjonsprosjektet</u>	Full-text resource	(i) 🛨
Eighteenth Century Collections Online	Full-text resource	(i) 🕂 🔍
English Short Title Catalogue	Indexing and abstracting database	(i) 🕂 🔍
JSTOR Language & Literature JSTOR	Full-text resource	(i) 🕂 🔍
Literature Online (LION) - Criticism Database	Indexing and abstracting database	(i) 🕂 🔍
LitLinks	Internet subject gateway	(i) 🛨
LLBA: Linguistics and Language Behavior Abstracts	Indexing and abstracting database	(i) 🕀 🔍
MLA International Bibliography	Indexing and abstracting database	(i) 🕂 🔍
Oxford English Dictionary Search + Link	Full-text resource	(i) 🕂 🔍
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# **3. Biomedicine and Health**

- Searches often must be exhaustive, for example for systematic reviews. Often complex Boolean searches.
- Librarians are promoting MetaLib as a <u>resource-finding</u> tool for these users, rather than for (limited) cross-searching
- □ However, biomedical users are using CrossSearch

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Cochrane Library Search + Link	Full-text resource	(i) 🕂 🔍	
Clinical Evidence (BMJ) Search + Link	Full-text resource	(i) 🕂 🔍	
Bandolier	Full-text resource	(i) 🕂	
AMED (Allied and Complementary Medicine)	Indexing and abstracting database	(i) 🕂 🔍	
American Heart Association Search + Link	Full-text resource	(i) 🕂 🔍	
American Medical Association Search + Link	Full-text resource	(i) 🕂 🔍	
Annual Reviews	Full-text resource	(i) 🕂 🔍	
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### MetaLib: feedback & use

# 1) Users

After first 4 months:

2392 people had logged in at least once

312 users had created personal resource lists

248 users had saved items to the eShelf

Average of 150 logins per weekday (60 at weekends), plus 100-200 on-campus guest logins (full access).



### MetaLib: feedback & use

# 2) Resources

350 resources in MetaLib (230 searchable):

173 full-text resources

96 indexing/abstracting databases

34 internet subject gateways

20 organisations

12 image databases

9 library catalogues

Average of 1000 resource-searches per weekday.

### MetaLib: feedback & use

#### Successes

□ Seamless off-site access (single login)

□ Cross-searching – time-saving, good overview of a topic

□ e-Shelf (multiple sources in one place)

□ MyResources – good for interdisciplinary users

#### □ Challenges

□ Subject categories – encourage use of MyResourc

□ Searching – different rules for different databases

- □ Alerts great potential, but limited
- □ Need to increase usage and understanding







# <sup>•</sup>UCL

# **Future plans**

- SFX A-Z e-journal list, hopefully in MetaLib
- More promotion of MetaLib, specifically as first point of access to electronic resources for novices
- Target research staff help them save time
- Use MetaLib content in other areas, eg deep links in subject guides
- □ Further improvements in usability







# Thank you!

Margaret Flett m.flett@ucl.ac.uk 卷 UCL Library Services - Microsoft Internet Explorer

File Edit Favorites Tools Help View

Address 🙋 http://www.ucl.ac.uk/Library/

#### UCL LIBRARY SERVICES

Search Library	UCL home >> Library home
QUICK LINKS	Special
A-Z Index	Special Special
Library catalogue	Collections

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#### INFORMATION FOR Visitors Part-time students Disabled users Biomed/Health users Athens users

#### INFORMATION ABOUT

Library sites Who's who Other libraries Services Online resources Strategies & policies Subject resources

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#### About the libraries

- Sites and opening hours
- Catalogues
- Who's who
  - More...

#### Online resources

- Library catalogue (eUCLid)
- Electronic journals
- Databases
- More...

#### Services for Library users

Discover the

Borrowing, renewing and reserving.

Also...

Introductory guides

Special Collections.

Find books & journals

to subject collections.

in the library catalogue

- Getting help
- Store requests
- More...

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- Library Strategy
- New building developments.
- Scholarly Communication
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# **UCL**

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Biomed/Health users Athens users

Library sites

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Subject resources

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Services

## Printed collections Information about

The principal collection for economics is in the **Main Library** (in the Wilkins building); but there may also be relevant material in the Science Library (in the DMS Watson building), in the Environmental Studies Library (in the Bartlett School), and in the School of Slavonic & East European Studies (SSEES) in Taviton Street. See separate pages for maps and opening hours. Strategies & policies

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**Book collections** The Library has its own classification scheme for arranging books on the shelves; a typical classmark for an open-access book will consist of the name of a subject (indicating a section of the library) followed by letters and numbers denoting its classified position on the shelves in that section; e.g.

ECONOMICS H 33 EIC for a book on European monetary union

There is a printable version of the leaflet Library resources for Economics.

ECONOMICS T 50 GRE for a book on health economics.

Some of the main sections you are likely to need are:

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